Ministry of Housing and Urban Affairs Special Campaign 6: 736 Public Grievances Redressed, 448 MP References Disposed of and 25,070 Files Reviewed

526 cleanliness campaigns conducted; 10,551 square feet of office space freed

Scrap disposal generates ₹2.50 lakh; 100 percent PMO references disposed of

Posted On: 13 NOV 2026 4:53PM by PIB Delhi

Special Campaign 6, undertaken during October 2026 by the Ministry of Housing and Urban Affairs recorded significant achievements in reducing administrative pendency, strengthening record management and promoting cleanliness in government offices. The campaign focused on the disposal of pending references, redressal of public grievances, review of physical and electronic files, simplification of rules and processes, and management of e-waste.

Disposal of Pending References and Redressal of Public Grievances

As on 31 October 2026, **736 public grievances were redressed**, **448 references from Members of Parliament were disposed of**, and **100 Percent PMO references were disposed of**. In addition, seven Parliamentary Assurances were addressed and one State Government reference was disposed of.

These activities formed part of the campaign's efforts to reduce pendency and promote responsive administration.

Review of 25,070 Files to Strengthen Record Management

A total of **25,070 files were reviewed**, comprising **16,217 physical files and 8,853 e-files**. The exercise supported systematic management of official records and identification of files for retention or disposal in accordance with applicable procedures.

526 Cleanliness Campaigns Conducted; 10,551 Square Feet of Space Freed

During the campaign, **526 cleanliness campaigns were conducted** to promote cleaner and better-organised workplaces.

Disposal of scrap and obsolete materials, along with weeding out of old files, freed **10,551 square feet of office space**, making it available for more effective utilisation.

Scrap Disposal Generates ₹2.50 Lakh

The campaign generated **₹2,49,656 in revenue through disposal of scrap, including e-waste**. Of this amount, **₹40,036 was generated through e-waste disposal**.

E-waste management activities covered **77 units**, supporting efforts towards responsible disposal of obsolete electronic materials.

Four Rules and Processes Identified for Simplification

As part of the drive to improve administrative efficiency, **four rules and processes were identified for simplification**.

Special Campaign 6 reinforced the importance of integrating cleanliness, timely disposal of pending matters and systematic record management into routine office functioning. The campaign's achievements reflect continued efforts towards efficient use of public resources and responsive, citizen-centric governance.

*****

SK

(Release ID: 2335867) Visitor Counter : 153
Read this release in: Urdu , हिन्दी , Tamil

Share

324 words | 1 min read