DoPPW Accelerates Digital Empowerment of Pensioners Through Nationwide Digital Life Certificate Campaign 5

DoPPW, SBI Join Hands to Facilitate Hassle-Free Digital Life Certificates for Pensioners

Over Two Crore Digital Life Certificates Targeted Under Nationwide DLC Campaign 5

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The Department of Pension and Pensioners' Welfare (DoPPW), Ministry of Personnel, Public Grievances and Pensions, organised a Mega Camp in collaboration with the State Bank of India (SBI) at the NDCC Convention Centre, New Delhi, on 2 November 2026, as part of the Nationwide Digital Life Certificate (DLC) Campaign 5. The camp witnessed enthusiastic participation from pensioners and senior citizens and aimed to facilitate the submission of Digital Life Certificates through technology-driven, accessible and pensioner-friendly services.

Addressing the gathering, the Secretary, DoPPW, Ms Nivedita Shukla Verma highlighted that digital empowerment of pensioners is an important component of the Government's commitment to Ease of Living. The Secretary emphasised that technological advancements, particularly face authentication, have transformed the process of submitting life certificates by enabling pensioners to generate their Digital Life Certificates independently through smartphones, without the need to visit banks or other offices.

The Secretary also appreciated SBI's significant contribution to the initiative, noting that the Bank had facilitated approximately 25 lakh Digital Life Certificates during the previous year's campaign.

As part of the current campaign, SBI is conducting special DLC camps across 115 cities and extending assistance through its branches and dedicated support teams. The Bank has also undertaken initiatives to expand coverage among its pensioners and facilitate access to digital services, including special arrangements at branches with a substantial pensioner population.

Addressing the gathering Joint Secretary DoPPW Sh Dhrubajyoti Sengupta urged all pensioners to make use of the facilities available under the campaign and encourage fellow pensioners to adopt digital services, thereby contributing to a more accessible, transparent and citizen-centric pension delivery system.

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