DPIIT Implements Special Campaign 6 to Institutionalise Swachhata and Minimise Pendency Across Offices

DPIIT Disposes of Over 99% of Public Grievances and Closes 83% of Identified E-Files Under Special Campaign 6

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The Department for Promotion of Industry and Internal Trade (DPIIT), along with its attached and subordinate offices, is implementing Special Campaign 6 under the guidance of the Department of Administrative Reforms and Public Grievances (DARPG). The campaign aims to institutionalise Swachhata and minimise pendency in official work across all offices.

During the implementation phase, DPIIT has made significant progress across multiple parameters. All categories of pending references, including those received from the Prime Minister's Office (PMO), Cabinet, Members of Parliament, State Governments and Public Grievances (PG)/PG Appeals, have been identified and are being systematically addressed to ensure their timely and effective disposal.

As of 28 October 2026, DPIIT has successfully disposed of more than 50% of references received from the PMO, around 75% of references from the Cabinet/Inter-Ministerial Committee (IMC) and State Governments, over 99% of Public Grievances and more than 80% of Public Grievance Appeals. The Department has also closed around 83% of the identified e-files, reflecting its efforts towards efficient record management. These initiatives have contributed to improving workplace cleanliness and the overall working environment for officials and staff.

The implementation phase of Special Campaign 6, being conducted from 2 to 31 October 2026, was preceded by a preparatory phase from 15 to 30 September 2026. The campaign has helped raise awareness among government officials about the importance of cleanliness, efficient record management and the timely disposal of pending matters. DPIIT remains committed to institutionalising Swachhata and minimising pendency across its attached and subordinate offices, thereby fostering a cleaner, more efficient and responsive working environment.

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Abhishek Dayal/ Garima Singh/ Ishita Biswas

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