EPFO's 74-Year Journey Built on Trust, Service and Commitment to Workers: Dr. Mansukh Mandaviya

"Seva is Our Sanskaar": Dr. Mansukh Mandaviya Urges EPFO Officials to Place Worker Welfare at the Heart of Innovation

Dr. Mandaviya Launches EPFO Services through WhatsApp

Launch of Automatic Settlement of Eligible Inoperative EPF Accounts; benefits extended to one lakh accounts involving ₹5 crore

EPFO's 74th Foundation Day Celebration showcases a Journey of Transformation, Compassion and Citizen-Centric Governance

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Employees' Provident Fund Organisation (EPFO) celebrated its 74th Foundation Day today at Dr. Ambedkar International Centre, New Delhi, marking its journey from a statutory provident fund organisation to one of India's foremost social security institutions, with a renewed commitment to technology-enabled service delivery, compassion in governance and the welfare of millions of workers and pensioners.

The celebration was presided over by Dr. Mansukh Mandviya, Union Minister for Labour & Employment and Youth & Sports Affairs and Chairman, Central Board of Trustees (EPF). Shri Chandra Bhushan Kumar, Secretary, Ministry of Labour & Employment and Shri Ramesh Krishnamurthi, Central Provident Fund Commissioner, Members of the Central Board of Trustees, workers, employers and other stakeholders also graced the occasion.



Addressing the gathering, **Union Minister for Labour & Employment and Youth Affairs & Sports**, Dr. Mansukh Mandaviya highlighted that over its 74-year journey, EPFO has emerged as a trusted institution for the workforce of the country. He noted that the trust reposed in the Organisation is reflected in the ₹32 lakh crore corpus accumulated through contributions from more than 8 crore members, made possible by the dedication, hard work and commitment of the EPFO workforce.



Emphasising that social security must be driven by human sensitivity, Dr. Mandaviya stressed that every concern and grievance of workers must be addressed with compassion and empathy, viewing each worker with the respect and dignity they deserve as nation-builders. Commending the relentless efforts behind technological transformations like CITES 2.01, he called upon every official to focus on the welfare of the worker at the last

mile. He urged officials to take inspiration from the ‘Panch Pran’ articulated by Prime Minister Shri Narendra Modi. "Seva is our sanskaar," Dr. Mandaviya underlined, and encouraged all to contribute towards accomplishing the goal of Viksit Bharat.



The Union Minister urged officials to focus on worker-centric innovations across domains in the run-up to EPFO's 75th year, adapting, building resilience, and evolving processes in tandem with changing times. He also extended Diwali greetings and wished for the light of success and prosperity in the lives of all EPFO officials, members and beneficiaries.

The **Secretary**, Ministry of Labour & Employment, Dr. Chandra Bhushan Kumar stated that EPFO, in over seven decades of service to the nation, has laid the foundation of and strengthened India's social security framework, creating a model worth emulating for coming generations. He emphasised that social protection and labour reforms must reach not just the organised sector, but unorganised sector workers at the last mile, noting that EPFO sets an example of how to achieve this through institutionalised processes. Observing that the day provides an opportunity to reflect on how far we have come and how far we have to go, he stressed that reform is a continuous process and requires constant evolution in the current digital age in order to effectively solve the common man's problems. He called upon officials associated with these reforms to adapt their mindset and perspective in tandem, prioritizing accessibility and ease of living for beneficiaries as collective efforts continue toward attaining the goal of Viksit Bharat @2047.

In his address, **Central Provident Fund Commissioner** reflected on EPFO's 74-year journey, from the founding commitment of 1952 to its present role as a national social security institution serving approximately 8 crore contributory members and 85 lakh pensioners, while safeguarding a retirement corpus of nearly Rs. 32 lakh crore. He acknowledged the contribution of officers and employees across the country, whose efforts have sustained service delivery while the Organisation has undergone significant technological and administrative transformation. Highlighting the need to make EPFO more accessible, reliable and humane, he emphasised that institutional trust is built

through every claim settled, every pension delivered and every family supported during difficult times. He reiterated that the ultimate measure of EPFO's success must be the confidence and security experienced by its members and pensioners.

The impact of EPFO's technological transformation through CITES 2.01 was also showcased. A significant improvement in claim settlement was highlighted, with the average settlement time declining to 2.57 days in October 2026. The improvement reflects the Organisation's continuing efforts to make access to provident fund savings faster and more convenient for members.



Major initiatives and their benefits for EPF subscribers and employers

1. EPFO Services through WhatsApp

EPF subscribers will be able to access their PF balance, latest five transactions and passbook information through EPFO's verified WhatsApp service, besides receiving personalised guidance and assistance in completing PMVBRY-related requirements. This will make routine services accessible through a familiar mobile platform and reduce the need to visit EPFO offices.

2. Launch of Automatic Settlement of Eligible Inoperative EPF Accounts

Subscribers having Aadhaar-verified inoperative EPF accounts with balances up to ₹1,000 will not be required to file individual claims. EPFO will initiate settlement automatically after prescribed identity and bank-account verification, facilitating transfer of eligible dues to rightful beneficiaries. Approximately one lakh accounts involving ₹5 crore are expected to benefit.

Publications released and excellence recognised

Seven publications were released on the occasion, reflecting EPFO's commitment to knowledge creation, institutional learning, legal awareness and compassionate governance:

1. EPFO State Profile 2026: Presents EPFO’s geographical presence, state-wise coverage, membership, establishments, claims and pensioner statistics.

2. Compendium of Judgements 2026: Compiles important judicial pronouncements on social security legislation to facilitate informed and consistent decision-making.

3. Kendra Nidhi – Hindi Magazine 2026–27: Showcases the literary and creative contributions of EPFO officers and employees and promotes Hindi.

4. Beyond the Desk, Beyond the Ordinary: Celebrates the diverse talents and accomplishments of EPFO personnel beyond their professional responsibilities.

5. Reimagining Governance: Discourse for Excellence (RGDE): Documents insights from the dialogue series initiated by PDUNASS on ethical leadership, compassionate governance and institutional transformation.

6. Shasan Vidhi Mein Karuna (Compassion in Governance): Presents 83 real-life case studies from 62 Regional Offices, showcasing empathy and innovative approaches in resolving members' grievances.

7. The Indian Journal of Social Security – Volume 1, 2026: Features research contributions by EPFO officers on contemporary issues in social security, labour markets, digital transformation and pension administration.



The **Bhavishya Nidhi Awards 2026** were presented to recognise outstanding contributions by Regional Offices, Zonal Offices, individual officers and employees. The awards covered excellence in regional and district-level performance, grievance management, pension services, death claim settlement and PRAYAAS, PMVBRY implementation, technological innovation, training, publicity, cleanliness, exempted establishments and sports. The awards recognised the dedication, innovation and commitment of the EPFO workforce in strengthening service delivery and institutional excellence.

The 74th Foundation Day reaffirmed a common vision emerging from the addresses of the leadership: that the transformation of EPFO must ultimately translate into greater security, dignity and confidence for every worker and pensioner. As the Organisation moves

forward, its endeavour will be to combine technological advancement with human sensitivity, wider social security coverage with dependable service, and institutional efficiency with compassion in governance.



The journey of EPFO is not merely a story of institutional growth; it is a continuing commitment to ensure that the fruits of a worker's years of labour translate into security, dignity and peace of mind for the worker and the family.

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