Maharashtra Postal Circle to Observe First Monthly Adalat Diwas on November 6, 2026

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The Maharashtra Postal Circle will observe its first Monthly Adalat Diwas on November 6, 2026, as part of the Department of Posts' initiative to strengthen its grievance redressal mechanism and ensure timely resolution of grievances of customers, employees and other stakeholders.

Postal services form an integral part of the socio-economic life of the country, reaching citizens across all sections of society. The Department of Posts is committed to providing efficient, reliable and customer-friendly services while ensuring the timely redressal of grievances.

With a view to strengthening the grievance redressal mechanism and providing a common and accessible platform for resolving grievances, the Department of Posts has decided to institutionalise Monthly Adalat Diwas on the first Friday of every month. On this day, four Adalats, namely Staff Adalat, GDS Adalat, Pension Adalat and Dak Adalat, will be conducted concurrently at Circle, Regional and Divisional levels, as applicable. The initiative aims to facilitate the effective and timely resolution of grievances relating to postal services, staff, Gramin Dak Sevaks (GDS) and pensioners.

In this regard, the Chief Postmaster General, Maharashtra Circle, Mumbai – 400001, will conduct the first Monthly Adalat Diwas on Friday, November 6, 2026, at 11.45 a.m. at the Office of the Chief Postmaster General, Maharashtra Circle, Mumbai GPO Building, 2nd Floor, GPO Complex, Mumbai – 400001.

Grievances pertaining to Maharashtra Circle, which covers Maharashtra and Goa, relating to staff matters, Gramin Dak Sevaks (GDS), pension matters and postal services, as applicable, may be submitted to the concerned Group Officers on or before November 4, 2026, for consideration under the respective Adalats. Applications should include complete details of the grievance, relevant supporting documents and particulars of the office or authority to which the matter was previously referred, wherever applicable.

Interested persons may submit their grievances through the prescribed channel to the concerned authority dealing with the respective Adalat for consideration during the Monthly Adalat Diwas.

The initiative is expected to enhance transparency, accessibility and accountability in grievance redressal while reinforcing the Department of Posts' commitment to responsive and citizen-centric service delivery.

Department of Posts/ PIB Mumbai| Edgar Coelho/ Priti Malandkar

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