Special Campaign 6: Department of Posts Organises Dedicated One-day Nationwide Activities

Department of Posts Holds 1,861 Dak Chaupals

Cleanliness activities cover 55,952 sites; Resolves 9,007 Public Grievances

Posted On: 27 OCT 2026 6:40PM by PIB Delhi

The Department of Posts, Ministry of Communications, organised 1,861 Dak Chaupals across the country on 23rd October 2026 as part of Special Campaign 6, strengthening citizen engagement and bringing postal and government services closer to the people. This dedicated one-day programme also witnessed cleanliness activities at approximately 55,952 sites nationwide and the resolution of 9,007 public grievances.

Undertaken in response to the initiative of the Department of Administrative Reforms and Public Grievances (DARPG), the programme focused on citizen outreach, grievance redressal, cleanliness, environmental sustainability and improvement of postal infrastructure.

Dak Chaupals: Bringing Government Services to Citizens

Dak Chaupals served as platforms for direct interaction between postal officials and citizens, facilitating awareness of postal and citizen-centric services, addressing public grievances and obtaining feedback to improve service delivery.

Activities included awareness and facilitation of Postal Life Insurance (PLI) and Rural Postal Life Insurance (RPLI) schemes, promotion of accessible postal services and engagement with local communities. The resolution of 9,007 public grievances during the programme further reflects the Department's commitment to responsive governance and timely redressal of citizens' concerns.

Nationwide Cleanliness and Environmental Sustainability Drives

Special cleanliness drives were undertaken across post offices, including Branch Post Offices, mail offices and administrative establishments. Cleanliness activities covered 55,952 sites, contributing to cleaner surroundings and improved public spaces.

Postal Circles also undertook initiatives to promote environmental sustainability, including awareness campaigns on waste segregation, composting and responsible waste management. These activities encouraged community participation and reinforced the principles of Swachhata and environmental responsibility.

Infrastructure Improvement and Community Engagement

Postal establishments undertook initiatives to improve office infrastructure, enhance public-facing areas and ensure better utilisation of available space. Creative beautification, maintenance and other improvement activities contributed to cleaner and more welcoming postal establishments.

The dedicated one-day programme reflects the Department of Posts commitment to the objectives of Special Campaign 6, particularly institutionalising cleanliness, strengthening grievance redressal, improving citizen engagement and promoting sustainable practices.

The Department will continue to build on these initiatives to make postal establishments cleaner, more accessible and more responsive to citizens' needs.

****

AMK/ARJ

(Release ID: 2329126) Visitor Counter : 137
Read this release in: Urdu , हिन्दी , Gujarati

Share

338 words | 1 min read