



BSNL Nagpur and TRAI to Organise Consumer Education Workshop on Telecom and Broadcasting Grievance Redressal

Posted On: 15 OCT 2026 11:45AM by PIB Mumbai

Nagpur, 15 October 2026:

Bharat Sanchar Nigam Limited (BSNL), Nagpur, in coordination with the Telecom Regulatory Authority of India (TRAI), is organising a Consumer Education Workshop for 2026-27 on the theme "Consumer Grievance Redressal in Telecom and Broadcasting" on Thursday, 15 October 2026, at 3:00 PM.

The workshop aims to enhance consumer awareness of grievance redressal mechanisms in the telecom and broadcasting sectors. It will familiarise participants with the available channels for registering complaints, seeking resolution of grievances and understanding the procedures for addressing consumer concerns.

The workshop will be held at the Conference Hall, First Floor, Office of the Principal General Manager (PGM), Telecom Bhawan, Zero Mile, Civil Lines, Nagpur - 440001.

Participation in the workshop is free of charge and open to all consumers. However, seats are limited and will be allotted on a first-come, first-served basis. Consumers are encouraged to attend the workshop and make use of this opportunity to strengthen their understanding of consumer rights and the grievance redressal processes applicable to the telecom and broadcasting sectors.

The initiative reflects the importance of consumer education and awareness in promoting transparent, accessible and effective grievance redressal mechanisms and in empowering consumers to seek timely resolution of their concerns.

सोशल मिडियावर आम्हाला फॉलो करा: [@PIBMumbai](https://twitter.com/PIBMumbai) [/PIBMumbai](https://facebook.com/PIBMumbai) [/pibmumbai](https://instagram.com/pibmumbai) [pibmumbai\[at\]gmail\[dot\]com](mailto:pibmumbai[at]gmail[dot]com) [PIBMumbai](https://youtube.com/PIBMumbai) [/pibmumbai](https://pibmumbai.com)

(Release ID: 2323684) Visitor Counter : 25

Read this release in: Marathi

Share

