

DFS Concludes Two-Day Workshop on Enhancing Accessibility of Financial Services for Divyangjans

Eminent accessibility experts and Divyangjan employees share perspectives and practical insights on strengthening accessibility across institutions

Stakeholders explore actionable measures to promote inclusivity across financial institutions

प्रविष्टि तिथि: 21 AUG 2026 9:14PM by PIB Delhi

The Department of Financial Services (DFS), Ministry of Finance, Government of India, convened a two-day workshop on 20–21 August 2026, in association with Union Bank of India at its Staff College in Bengaluru.

On Day 2, the discussions focused on measures to enhance the accessibility of financial services for Divyangjans (Persons with Disabilities) in Public Sector Banks (PSBs), Public Sector Insurance Companies (PSICs), Sectoral Regulators, and Public Financial Institutions (PFIs).



समावेश 2026



SAMAVESH 2026

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Union Bank
of India
Knowledge Centre - Bengaluru

WORKSHOP ON ACCESSIBILITY FOR PWDS (21 AUGUST 2026)



The workshop was attended by several Chief Technology Officers and senior HR functionaries from the Reserve Bank of India (RBI), Pension Fund Regulatory and Development Authority (PFRDA), Insurance Regulatory and Development Authority of India (IRDAI), all 12 Public Sector Banks, 7 Public Sector Insurance Companies, and 7 Public Sector Financial Institutions.

Highlighting the Sugamya Bharat initiative, a sensitisation session was conducted on accessibility standards and compliance requirements. This was followed by a roundtable discussion on legal provisions relating to accessibility, with participants deliberating on practical challenges, expectations versus ground realities, and sharing best practices for enhancing accessibility across institutions. Eminent personalities working in the field of accessibility and several Divyangjan employees shared their perspectives and practical insights at the workshop.

The workshop concluded with an interactive question-and-answer session, allowing participants to deliberate on operational challenges and actionable measures to further strengthen institutional capacity to ensure inclusivity and accessibility across the financial services ecosystem. The workshop reaffirmed the Government's commitment to promoting inclusivity and equitable access to financial services.

SR/AD

(रिलीज़ आईडी: 2302195) आगंतुक पटल : 457
इस विज्ञप्ति को इन भाषाओं में पढ़ें: Urdu , हिन्दी , Tamil