

Digital India BHASHINI Division (DIBD) and NITI Aayog Sign Statement of Intent to Advance Multilingual AI for Inclusive Governance

Partnership to Enable Voice-First, Multilingual AI for Citizen-Centric Governance and Public Service Delivery

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The **Digital India BHASHINI Division (DIBD)**, under the Digital India Corporation (DIC), Ministry of Electronics and Information Technology (MeitY), Government of India, and **NITI Aayog**, Government of India, have signed a **Statement of Intent (SoI)** to collaborate on advancing multilingual, voice-first AI solutions for inclusive governance and citizen-centric public service delivery through the **BHASHINI for Seva/Sanchalan** initiative.

The SoI was signed by **Shri Amitabh Nag**, CEO, Digital India BHASHINI Division, and **Shri Shoyabahmed Kalal**, Director, NITI Aayog.



The collaboration aims to leverage BHASHINI's multilingual AI ecosystem to enable more inclusive and accessible governance by integrating AI-powered language technologies across NITI Aayog's digital platforms and services. The partnership will facilitate access to government information and services in citizens' preferred Indian languages, strengthen communication between government and citizens, and promote multilingual operations across public service delivery.

Under the SoI, both organisations will collaborate across **BHASHINI Udyat**, **BHASHINI Mitra**, **BHASHINI AppMitra**, **BHASHINI Sahayogi** and **BHASHINI Pravakta**. The partnership will facilitate multilingual access to NITI Aayog services through BHASHINI's language translation APIs and

reference applications, support the development and continuous improvement of translation models, and enable the integration of language technologies into digital platforms, document management systems and communication workflows.

The collaboration will also support the development of **reference applications and voice bots** for specific NITI Aayog sectors and strengthen language technology for specialised terminology and sector-specific requirements. Through **BHASHINI Sahayogi**, the partnership will leverage **BhashaDaan** for the collection, curation and dissemination of linguistic data, with NITI Aayog officials and citizens encouraged to contribute text, audio and video samples.

Through **BHASHINI Pravakta**, the two organisations will work towards expanding awareness and adoption of BHASHINI's services, tools and resources across districts, supported by training, technical assistance and resources to ensure that multilingual digital solutions remain accessible to users with varying levels of digital literacy.

The collaboration also builds on **NITI TARA (Toolkit for Analysis, Review & Action)**, which is transforming data into action at the grassroots. With **200+ capacity-building sessions** conducted across the country, NITI TARA has empowered **over 4,000 officials from districts and blocks** to leverage data-driven insights for evidence-based decision-making. Through interactive multi-sectoral dashboards, intuitive visualisations and collaborative planning tools, the platform is simplifying reviews, strengthening inter-departmental coordination and enabling more effective governance.

An important component of this ecosystem is **SMRITI (System for Meeting Recording, Information & Transcription Interface)**, developed in collaboration with BHASHINI. By automating meeting minutes and enabling multilingual translation, SMRITI is enhancing operational efficiency while making governance more inclusive at the last mile.

The collaboration is expected to contribute to bridging language barriers, enabling bidirectional communication between government and the public, and promoting multilingual operations for more inclusive public service delivery.

About Digital India BHASHINI Division (DIBD)

The Digital India BHASHINI Division (DIBD), under the Digital India Corporation (DIC), Ministry of Electronics and Information Technology (MeitY), is India's national platform for AI-powered multilingual digital inclusion. Today, BHASHINI powers over **800 government websites**, has enabled **more than 9 billion cumulative AI inferences**, processes **over 24 million AI inferences daily**, and supports **36 Indian text languages, 23 Indian voice languages and 35 international languages**, making Digital Public Infrastructure more accessible through Language AI.

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