



Ministry of Minority Affairs leverages AI and digital technologies to boost efficiency, effectiveness to strengthen digital governance and citizen-centric service delivery

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Ministry of Minority Affairs leverages digital technologies to enhance transparency, efficiency and effectiveness in implementation and monitoring of its schemes and programmes. It also explores the use of emerging technologies in collaboration with sovereign Artificial Intelligence (AI) companies, under the broader framework of IndiaAI Mission, wherever considered appropriate, for strengthening digital governance and citizen-centric service delivery, such as AI-enabled multilingual chatbots, virtual assistance, and intelligent digital interfaces, including in areas relating to Haj services such as Haj Suvidha App and other Ministry initiatives. Any use of such technologies is undertaken in accordance with the applicable policy framework of the Government of India and the relevant legal and regulatory provisions.

The Government has approved the IndiaAI Mission with the objective of establishing a robust, inclusive and responsible AI ecosystem in the country. The Mission comprises seven key pillars, namely, IndiaAI Compute, Foundation Models, IndiaAI Application Development Initiative, IndiaAI Future Skills, AIKosh (IndiaAI Datasets Platform), Safe & Trusted AI, and IndiaAI Startup Financing, to promote indigenous AI capabilities, innovation, responsible AI and socio-economic transformation across sectors.

The India AI Governance Guidelines, released on 5 November 2025, provide a comprehensive framework for safe, responsible and inclusive development of AI, based on the principles of Trust, People First, Innovation over Restraint, Fairness and Equity, Accountability, Understandable by Design, and Safety, Resilience and Sustainability.

Appropriate safeguards relating to privacy, confidentiality, data protection, information security, access control and responsible use of AI form an integral part of any such technology-enabled solution. Processing of personal data, wherever involved, is governed by the provisions of the Digital Personal Data Protection Act, 2023 and other applicable legal provisions, including implementation of reasonable security safeguards, grievance redressal mechanisms and other statutory requirements, as applicable.

The Ministry's digital initiatives are implemented as part of the overall administration and monitoring of its schemes and programmes. Accordingly, information with specific reference to AI Vision Centers for Minorities, including applications, approvals, fund allocation, beneficiaries and outcome assessment, is not maintained separately.

This information was given by Union Minister of Minority Affairs Shri Kiren Rijiju in a written reply in Lok Sabha today.

AK/MR

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