

Government Orders Removal of Unauthorised E-Rickshaw Battery Management Apps from App Stores to Protect Consumers

Integrated National Cybersecurity Framework Strengthens Citizen Safety Across India through Coordinated Cyber Defence Mechanisms

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The government has taken cognizance of reports regarding the misuse of certain Battery Management System (BMS) mobile applications that enabled unauthorised remote control of e-rickshaw batteries. On 3rd July 2026, the Government issued orders for removal of such applications on app stores.

Further, Government has institutionalised a nationwide integrated and coordinated framework to strengthen cybersecurity and digital resilience across digital ecosystems, which, inter alia, includes:

- i. National Cyber Security Coordinator (NCSC) under the National Security Council Secretariat (NSCS) to ensure coordination related to cyber security amongst different agencies.
- ii. The Indian Computer Emergency Response Team (CERT-In) is designated as the national agency for responding to cyber security incidents under the provisions of section 70B of the Information Technology (IT) Act, 2000.
- iii. National Cyber Coordination Centre (NCCC), implemented by CERT-In, examines cyberspace to detect cyber security threats. It shares the information with concerned organizations, state governments and stakeholder agencies for taking action.
- iv. The Government has established the National Critical Information Infrastructure Protection Centre (NCIIPC) for protection of critical information infrastructure in the country under the provisions of section 70A of the IT Act, 2000.
- v. The Consumer Protection Act, 2019, administered by the Department of Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution, was enacted to modernize the framework governing consumer protection in the era of globalization, technologies, e-commerce markets, etc.
- vi. 'Information Security Education and Awareness (ISEA)' project is implemented by MeitY for strengthening human resources in the area of Information Security and creating general awareness. Awareness material on various aspects of cyber hygiene & cyber security is disseminated through portals such as www.staysafeonline.in, www.infosecawareness.in and www.csk.gov.in.

This information was submitted by Union Minister of State for Electronics and Information Technology, Shri Jitin Prasada in Lok Sabha on 22.07.2026.

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