



Prime Minister shares an article on how e-Jagriti digitises the entire lifecycle of a consumer complaint

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The Prime Minister, Shri Narendra Modi has shared an article written by Union Minister Shri Pralhad Joshi on how e-Jagriti addresses multiple challenges by digitising the entire lifecycle of a consumer complaint. "He notes that, following extensive consultations with stakeholders, e-Jagriti has been refined, placing consumer justice among the sectors undergoing structural digital reform", Shri Modi remarked.

The Prime Minister posted on X:

In this article, Union Minister Shri @JoshiPralhad elaborates on how e-Jagriti addresses multiple challenges by digitising the entire lifecycle of a consumer complaint.

He notes that, following extensive consultations with stakeholders, e-Jagriti has been refined, placing consumer justice among the sectors undergoing structural digital reform.

<https://livemint.com/opinion/columns/ejagriti-reimagining-consumer-justice-for-a-digital-india-pralhad-joshi-11783001218221.html>

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— PMO India (@PMOIndia) July 4, 2026

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