

NHAI Directs Development of Vehicle Repair and Puncture Service Facilities at Wayside Amenities Along National Highways and Expressways

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To enhance Ease of Commuting and strengthen availability of amenities along the National Highways and Expressways, National Highways Logistics Management Limited (NHLML), a wholly owned company of National Highways Authority of India (NHAI), has directed its field offices to advise Wayside Amenities (WSAs) lessees to prioritise establishment of Vehicle Repair Shops and Puncture Repair Facilities at the earliest. The initiative is aimed at improving the overall National Highway travel experience, reducing vehicle downtime, enhancing road safety and ensuring prompt assistance to commuters as well as freight operators traveling on the National Highway corridors.

It has been observed that a larger number of vehicle and puncture repair services are required on several National Highways and Expressways, that will enable highway users in availing timely mechanical assistance during breakdowns and emergencies, avoiding inconvenience, delays, and potential safety concerns.

NHLML is developing a network of modern Wayside Amenities on a long-term lease basis under the Public-Private Partnership (PPP) model. Under the existing lease agreements executed with concessionaires and lessees, a range of permissible facilities can be developed in addition to the mandatory amenities prescribed for each WSA. Vehicle Repair Shops and Puncture Repair Facilities are among the approved permissible facilities under the contractual framework.

These WSAs are envisioned as integrated service hubs that provide essential amenities to commuters and commercial vehicle operators on National Highways and Expressways. Development of such facilities will complement the broader objective of creating world-class National Highway infrastructure and delivering seamless mobility services to National Highway users.

The initiative underlines NHAI's commitment to develop safe and user-centric National Highway corridors that support economic growth, while meeting the evolving needs of commuters and logistics operators across the country.

GDH/DS

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