



Postal Department organize Regional Dak Adalat in Panaji on June 25

Department of Posts Invites Pending Complaints for 66th Regional Level Dak Adalat

Posted On: 27 MAY 2026 2:10PM by PIB Mumbai

Panaji/Goa : 27 May 2026

The Department of Posts, Goa Region, will organize the 66th Regional Level Dak Adalat on June 25, 2026 at 11:00 a.m. at the Office of the Postmaster General, Goa Region, Panaji, to address and resolve public grievances related to postal services.

Complaints and grievances pertaining to postal services within the Goa Region, which have remained unresolved for more than six weeks, will be taken up during the Dak Adalat. Matters relating to mails, Speed Post services, counter services, Savings Bank operations and non-payment of money orders will be considered.

Customers submitting complaints are requested to provide complete details including dates, names and designations of officials to whom the original complaint was addressed.

Interested customers may send their complaints in duplicate to: Assistant Director Postal Services-I Office of Postmaster General, Goa Region, Panaji – 403001. The last date for receipt of complaints is June 8, 2026.

While the Department of Posts strives to provide efficient and customer-friendly services, occasional communication gaps and service-related issues may arise. To ensure timely redressal of such grievances, Dak Adalats are periodically conducted to facilitate direct interaction between postal officials and aggrieved customers.

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