

Union Education Minister Shri Dharmendra Pradhan issues instructions to engage IIT experts to assist CBSE in addressing technical challenges

IIT team to examine all technical glitches reported since the announcement of this year's post-examination re-evaluation services.

Posted On: 24 MAY 2026 4:45PM by PIB Delhi

In view of the recent developments and concerns raised by students and parents regarding the CBSE post-result services portal, Union Education Minister Shri Dharmendra Pradhan has given directions to depute a team of professors and technical experts from Indian Institute of Technology Madras and Indian Institute of Technology, Kanpur to assist the Central Board of Secondary Education in ensuring a glitch-free re-evaluation process.

The decision has been taken following reports of technical challenges in post examination services portal of CBSE.

The expert teams will implement focused technological improvements of the systems and technical workflows and will specifically examine portal stability and server performance. The team will also examine the overall IT Infrastructure robustness and assist in taking corrective measures to ensure that login authentication/ user access systems/ payment gateways are accurate and in order.

Shri Pradhan reiterated that student interests remain paramount and all necessary corrective measures need to be undertaken by CBSE on priority to ensure a transparent, efficient and student-friendly system.

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(Release ID: 2264774) Visitor Counter : 1721

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