



Union Minister of Communications, Shri Jyotiraditya M. Scindia, Chief Minister of Delhi, Smt. Rekha Gupta and Minister of State for Communications Dr. Chandra Sekhar Pemmasani Dedicate Renovated Nehru Place Post Office to the Public

India Post Modernization Advancing Prime Minister Shri Narendra Modi's Vision for Viksit Bharat 2047

SPA-Designed Transformation Begins at Nehru Place Post Office; 120 More Identified for Modernization

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Shri Jyotiraditya M. Scindia, Union Minister for Communications and Development of North Eastern Region, along with **Smt. Rekha Gupta**, Chief Minister of Delhi, and **Dr. Chandra Sekhar Pemmasani**, Minister of State for Communications and Rural Development today dedicated the renovated Nehru Place Post Office to the public in New Delhi. The event was also attended by Secretary (Posts) **Smt. Vandita Kaul**, Director General Postal Services **Shri Jitendra Gupta**, Chief Postmaster General Delhi Circle **Shri Akhilesh Pandey** and senior officers of the Department of Posts.



(Shri Jyotiraditya M. Scindia, Union Minister for Communications and DoNER, Smt. Rekha Gupta, Chief Minister of Delhi, and Dr. Chandra Sekhar Pemmasani, Minister of State for Communications and Rural Development during the inauguration of the renovated Nehru Place Post Office, New Delhi.)

Addressing the gathering, **Shri Jyotiraditya M. Scindia** said that India Post is one of the country's most trusted institutions and continues to play a critical role in financial inclusion, service delivery and national connectivity. Referring to the vital role of the postal network, he said that just as arteries carrying blood sustain the human body, the Department of Posts serves and connects every corner of the nation through its unmatched network and dedicated workforce, including the Dakiyas, who remains deeply connected with every household.

The Union Minister emphasized that legacy institutions must evolve with changing times and highlighted the Department's efforts to modernize infrastructure, strengthen logistics capabilities and improve customer-centric services and experience. He stated that the renovated Post Office reflects the Department's commitment towards creating bright, efficient, digitally-enabled and citizen-friendly public service spaces.

The Union Minister informed that the Department has invested nearly ₹5,000 crore in modernizing its IT infrastructure and has rolled out Advanced Postal Technology over the past year. As part of this transformation, the Department has introduced several citizen-centric reforms, including UPI-enabled services, OTP-based delivery, 24x7 and extended-hour Post Offices, and guaranteed time-bound delivery services such as 24 Speed Post and 48 Speed Post across major metros.

Highlighting the scale of operations of India Post, **Shri Jyotiraditya M. Scindia** stated that the Department operates over 1.65 lakh Post Offices across the country, delivers nearly 90 crore letters and 7.5 crore parcels annually, and manages over 40 crore Post Office Savings Bank accounts with deposits exceeding Rs 23 lakh crore.

Delhi Chief Minister Smt. Rekha Gupta, while addressing the gathering, expressed gratitude to the Department of Posts on behalf of the 3 crore residents of Delhi for selecting the national capital for the country's first upgraded Post Office under the nationwide modernization initiative. She stated that the

renovation and rejuvenation of post offices reflect the Government's strong commitment towards strengthening citizen-centric public infrastructure.

The Chief Minister appreciated the transformation of India Post into a modern multi-service public institution offering banking, Aadhaar, passport, insurance and digital services under one roof. Referring to her visit to the renovated facility, she remarked that the upgraded Nehru Place Post Office was so impressive that it truly made her say "WOW".

Dr. Chandra Sekhar Pemmasani highlighted the importance of strengthening modern and citizen-centric infrastructure to meet evolving customer expectations and reaffirmed the Department's commitment towards "Dak Sewa, Jan Sewa". He stated that institutions must modernize with time and emphasized that the Department's vision is to transform India Post into a movement instead of a monument. He also highlighted the contribution of Gramin Dak Sevaks (GDS), describing them as the backbone of rural postal services in the country.

Smt. Vandita Kaul Secretary (Posts) stated that the modernization initiative aims to improve customer experience, operational efficiency and service standards while preserving the public trust associated with India Post.



(Exterior and interior views of the renovated Nehru Place Post Office)

Under the visionary leadership of **Prime Minister Shri Narendra Modi** and the guidance of Union Minister Shri Scindia, the Department of Posts is undergoing a major transformation focused on modernization, digital enablement and citizen-centric service delivery as part of the vision for Viksit Bharat 2047.

Located in one of Delhi's busiest commercial centres, the Post Office has been selected as the first site under the Proof of Concept (PoC) initiative being implemented across 40 Post Offices in 17 States. The redevelopment marks a significant step towards building a modern, technology-enabled and citizen-centric postal network for New India.

The Nehru Place Post Office has been comprehensively upgraded in accordance with the Design Manual developed by the School of Planning and Architecture (SPA), New Delhi, in collaboration with the Department of Posts. Designed from a contemporary public architecture perspective, the upgraded Post Office places strong emphasis on openness, accessibility, and enhanced public interaction. The redesigned

space features a standardized India Post façade, illuminated signage, modern waiting areas, modular service counters, improved lighting, barrier-free access, and digitally integrated service zones to create a seamless and welcoming experience for citizens.

The renovated Nehru Place Post Office reflects the Department's vision of transforming Post Offices into modern centres of Jan Seva Connect. Building on the success of this initiative, the Department of Posts has identified an additional 120 Post Offices across the country for similar modernization during FY 2026-27. By transforming the Post Office into a thoughtfully designed public service space, the initiative aims to strengthen the role of Post Offices as vibrant community touchpoints delivering essential services including Speed Post, Aadhaar services, Post Office Savings Bank, Passport Seva Kendra, Postal Life Insurance, and philately services.



आज, दिल्ली के नेहरू प्लेस में राज्य की लोकप्रिय मुख्यमंत्री श्रीमती @gupta_rekha जी के साथ संचार राज्य मंत्री श्री @PemmasaniOnX जी के साथ @IndiaPostOffice के नवीनीकृत डाक भवन का लोकार्पण किया। School of Planning and Architecture द्वारा डिज़ाइन किया गया यह डाक भवन अपने आप में... pic.twitter.com/cW0cN8agyg

— Jyotiraditya M. Scindia (@JM_Scindia) May 7, 2026

केंद्रीय मंत्री श्री @JM_Scindia जी का नई दिल्ली स्थित नेहरू प्लेस में @IndiaPostOffice के नवनिर्मित डाकघर के उद्घाटन समारोह में संबोधन <https://t.co/da6LPFHM0I>

— Office Of JM Scindia (@Officejmscindia) May 7, 2026

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