

GOVERNMENT OF INDIA
MINISTRY OF MINORITY AFFAIRS
LOK SABHA
STARRED QUESTION NO-349
ANSWERED ON 12.08.2026

TECHNICAL AND OPERATIONAL DIFFICULTIES IN UMEED PORTAL

*349. SHRI E T MOHAMMED BASHEER

Will the Minister of MINORITY AFFAIRS be pleased to state: -

- (a) whether the Government has taken note of the technical and operational difficulties reported by various State Waqf Boards including the Kerala Waqf Board in uploading Waqf property records to the Central UMEED Portal and if so, the details thereof;
- (b) the details of the total number of Waqf properties registered and uploaded on the UMEED Portal, State-wise along with the reasons for the delay in completion of the digitisation process; and
- (c) the details of the measures taken or proposed to be taken by the Government to address technical glitches, extend implementation timelines and ensure seamless integration of State Waqf Board records with the UMEED Portal?

ANSWER

THE MINISTER OF MINORITY AFFAIRS

(SHRI KIREN RIJJU)

(a) to (c): A statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO PARTS (A) TO (C) IN RESPECT OF
LOK SABHA STARRED QUESTION NO. 349 FOR REPLY ON 12.08.2026
REGARDING ‘TECHNICAL AND OPERATIONAL DIFFICULTIES IN UMEED
PORTAL’ ASKED BY SHRI E T MOHAMMED BASHEER.**

(a) and (b) As per Section 3(ka) of the Unified Waqf Management, Empowerment, Efficiency and Development (UMEED) Act, 1995, as amended by Waqf (Amendment) Act, 2025, the UMEED Central Portal-2025 has been developed and launched on 06.06.2025 by the Ministry of Minority Affairs for uploading details of waqf, registration of new waqf, and for facilitating the overall management and governance of waqf properties in a transparent manner. The Act mandates that detail of all existing waqf registered prior to the commencement of the Act to be uploaded on the Portal within a period of six months.

Following the launch of the portal, certain intermittent technical and operational issues were reported by some users, particularly during the initial phase and during periods of high concurrent usage. These issues were almost uniform across all States/UTs including the state of Kerala and were largely transitional and operational in nature.

The issues arose primarily due to digitization of large volumes of legacy data, variations in internet connectivity at the user-end, differing levels of digital preparedness among field-level functionaries, and gaps in the availability of records with certain State Waqf Boards. The issues reported included occasional login delays attributable to user-end connectivity and non-submission of certain mandatory documents.

While the number of uploads made on the portal during the initial months was relatively modest, a substantial increase in uploads was observed subsequently, particularly as the six month deadline approached. To cater to such increased user traffic, the Ministry took necessary measures to augment the server capacity for ensuring smooth and uninterrupted functioning of the portal. As on 07.08.2026, a State/UT wise Waqf Progress Report on the UMEED Central Portal-2025 is at **Annexure-I**.

(c) As per Section 3-B(1) of the UMEED Act, 1995, every waqf registered under this Act, prior to the commencement of the Act, shall file the details of the waqf and the property dedicated to the waqf on the portal, within a period of six months, with a provision for further extension of up to six months by the Waqf Tribunal on sufficient cause being shown by the mutawalli. Thus, the

Act provides for the seamless integration of State Waqf Board records and the Umeed Central Portal.

Further, as per statutory provisions available under the Act, extensions have been granted to those State/UT Waqf Boards that have sought such extension from the respective Hon'ble Waqf Tribunals/ High Courts after expiry of initial six months period for uploading details of waqf properties data on the portal.

A monitoring mechanism has also been built into the portal to continuously track the status of waqf properties uploaded, approved, pending or reverted. This mechanism enables early identification of bottlenecks, targeted technical support and focused compliance-oriented interventions.

Besides, the UMEED Helpdesk has been operational since the launch of the Portal, with a toll-free number (1800-11-0150) and an email address (support-umeed@gov.in) to handle UMEED Central Portal-related queries and to provide real-time assistance to users. All issues and queries are examined and addressed with necessary clarifications, remarks, and resolutions as and when received through the Helpdesk mechanism.

ANNEXURE REFERRED TO IN REPLY TO PART (B) OF THE LOK SABHA STARRED QUESTION NO. *349 FOR REPLY ON 12.08.2026 REGARDING 'TECHNICAL AND OPERATIONAL DIFFICULTIES IN UMEED PORTAL' ASKED BY SHRI E T MOHAMMED BASHEER.

WAQF PROGRESS REPORT (AS ON 07.08.2026)									
Sr. No.	State Waqf Board	No of Waqf Properties Initiated for entry by Maker	No of Waqf Properties Submitted by Maker (Pending with Checker)	No of Waqf Properties Submitted by Checker (Pending with Approver)	No of Waqf Properties Approved by Approver	Total No of Waqf Properties Initiated / Completed till Date	Total No of Waqf Properties Rejected by Approver	Total No of Waqf Properties Rejected by Checker	Total No of Waqf Properties Return to Maker
		(A)	(B)	(C)	(D)	(A + B + C + D + E + F + G)	(E)	(F)	(G)
1	Andaman And Nicobar Islands	58	0	1	147	213	2	0	5
2	Andhra Pradesh	318	429	63	14698	15584	17	0	59
3	Assam	72	412	31	190	734	17	0	12
4	Bihar Shia	245	28	5	5955	6312	24	0	55
5	Bihar Sunni	1357	1734	48	6700	11419	152	0	1428
6	Chandigarh	1	0	0	22	23	0	0	0
7	Chhattisgarh	132	38	0	2089	2444	129	0	56
8	Delhi	270	1688	297	352	3233	6	25	595
9	Gujarat	2844	26	9	24508	30789	204	0	3198
10	Haryana	408	0	0	12919	13447	7	0	113
11	Himachal Pradesh	58	16	0	837	915	0	0	4
12	Jammu And Kashmir	223	34	10	25248	25568	5	0	48
13	Jharkhand	221	750	3	135	1109	0	0	0
14	Karnataka	4114	58	2	53509	58846	64	0	1099
15	Kerala	3898	8024	24	63086	79929	78	1	4818
16	Lakshadweep	131	37	0	298	479	5	0	8
17	Madhya Pradesh	1939	6076	566	22362	32375	798	0	634
18	Maharashtra	4486	10402	52	46961	71947	754	0	9292
19	Manipur	17	89	91	374	576	0	0	5
20	Meghalaya	0	0	0	13	13	0	0	0
21	Odisha	471	126	357	4118	6773	1579	1	121
22	Puducherry	24	62	4	507	624	0	0	27
23	Punjab	735	7	1	25374	26339	93	0	129
24	Rajasthan	2342	664	95	17418	32705	3713	150	8323
25	Tamil Nadu	2187	991	2	8014	15120	2903	0	1023
26	Telangana	3797	1	7	54605	63982	1807	0	3765
27	DNH and DD	1	1	0	0	2	0	0	0
28	Tripura	23	0	0	2710	2778	0	0	45
29	Uttarakhand	276	91	146	1605	2385	7	1	259
30	Uttar Pradesh Shia	1001	327	26	4758	8170	184	0	1874
31	Uttar Pradesh Sunni	13866	5720	198	103184	152697	4983	0	24746
32	West Bengal	3676	1515	12	115551	131764	143	0	10867
Total		49191	39346	2050	618247	799294	17674	178	72608