

**GOVERNMENT OF INDIA
MINISTRY OF LAW AND JUSTICE
DEPARTMENT OF JUSTICE**

**LOK SABHA
UNSTARRED QUESTION NO. 3363
TO BE ANSWERED ON FRIDAY, THE 07th AUGUST, 2026**

TELE-LAW CONSULTATIONS AND NYAYA BANDHU REGISTRATIONS

3363. SHRI BASTIPATI NAGARAJU:

Will the Minister of **LAW AND JUSTICE** be pleased to state:

- (a) the details of Tele-Law consultations, Nyaya Bandhu registrations and the number of beneficiaries who received legal advice or pro bono legal assistance in Andhra Pradesh during the last three years, district-wise;
- (b) the details of Tele-Law and Nyaya Bandhu infrastructure in Andhra Pradesh, district-wise;
- (c) the details of legal literacy, awareness and outreach programmes conducted under Tele-Law and Nyaya Bandhu in Andhra Pradesh during the last three years, indicating the number of beneficiaries covered, district-wise;
- (d) the details of legal issues handled under Tele-Law and Nyaya Bandhu in Andhra Pradesh, along with the number of cases resolved, pending and referred to other authorities, district-wise and category-wise; and
- (e) the steps taken to strengthen the reach and utilisation of Tele-Law and Nyaya Bandhu services in Andhra Pradesh?

ANSWER

**MINISTER OF STATE (INDEPENDENT CHARGE) OF THE MINISTRY OF LAW
AND JUSTICE; AND MINISTER OF STATE IN THE MINISTRY OF
PARLIAMENTARY AFFAIRS**

(SHRI ARJUN RAM MEGHWAL)

(a) to (e): The Designing Innovative Solutions for Holistic Access to Justice (DISHA) Scheme has been continued as DISHA 2.0 as a Central Sector Scheme for the period of 2026-2031 for pan

India implementation, including Andhra Pradesh. Under the Tele-Law Programme, a total of 3,00,096 free pre-litigation legal advice has been given through a network of 13,361 Common Service Centres (CSCs) in the State of Andhra Pradesh during the last three years. The district-wise and category-wise details of legal issues handled under the Programme are placed at **Annexure-I and Annexure-II**, respectively. Under the Tele-Law Programme, a total of 2,822 awareness camps were organised during last three years covering 72,942 beneficiaries in the State of Andhra Pradesh.

Under Nyaya Bandhu (Pro-Bono Legal Services) Programme, advocates voluntarily provide legal assistance to marginalized and disadvantaged sections of society covered under Section 12 of the Legal Services Authorities (LSA) Act, 1987, through the Nyaya Bandhu Application (available iOS/Android/UMANG Platform) and Nyaya Bandhu web portal. During the last three years, 136 advocates from the Bar Council of Andhra Pradesh, including 3 advocates under the Pro-Bono Panel of High Court of Andhra Pradesh have registered under Nyaya Bandhu (Pro-Bono Legal Services) Programme. District wise case registration details by beneficiaries under Nyaya Bandhu Programme is placed at **Annexure- III**. The Pro-Bono Clubs Scheme under Nyaya Bandhu Programme has been implemented in 3 Law Schools in Andhra Pradesh, namely, Damodaram Sanjivayya National Law University, Vishakhapatnam, Vignan Institute of Law, Guntur and K.L.E.F. College of Law, Guntur. The information pertaining to the cases resolved, pending in courts and referred to other authorities and district wise information of Pro-Bono Advocates is not maintained.

The steps taken to strengthen the reach and utilisation of the Tele Law Programme and Nyaya Bandhu Programme across the country includes introduction of Nyaya Setu AI Chatbot, which is available in 22 Indian languages, dissemination of legal awareness and outreach through Pro Bono Clubs, Doordarshan, All India Radio, and National thematic webinars.

_ANNEXURE- I REFERRED TO IN REPLY TO PARTS (A) TO (E) OF LOK SABHA UNSTARRED QUESTION NO. 3363 FOR 07.08.2026 REGARDING TELE-LAW CONSULTATIONS AND NYAYA BANDHU REGISTRATIONS**District-wise details of Call Registered (CR) and Advice Given (AG) in Andhra Pradesh during the last three years.**

Sr. No.	Districts	No. of CSCs	2023-24		2024-25		2025-26	
			CR	AG	CR	AG	CR	AG
1	Alluri Sitharama Raju	430	6,989	6,943	9,984	9,882	266	249
2	Anakapalli	646	7,052	7,052	5,215	5,209	176	148
3	Anantapur	577	13,548	13,599	6,531	6,439	263	244
4	Annamayya	501	2,086	2,057	1,283	1,282	113	109
5	Bapatla	461	1,514	1,506	2,323	2,314	115	109
6	Chittoor	724	22,666	22,505	15,334	15,255	1,000	960
7	East Godavari	300	7,015	6,995	6,925	6,899	847	829
8	Eluru	572	219	219	653	653	4	4
9	Guntur	258	21,321	21,578	7,197	7,119	368	367
10	Kakinada	385	294	294	2,529	2,493	228	206
11	Konaseema	385	108	108	1,323	1,312	92	92
12	Krishna	491	7,458	7,449	4,742	4,743	374	358
13	Kurnool	484	26,996	27,037	10,865	10,822	738	691
14	Nandyal	489	235	236	2,080	2,073	43	42
15	NTR	288	917	912	5,762	5,729	460	436
16	Palnadu	527	692	694	4,320	4,283	314	313
17	Parvathipuram Manyam	452	383	382	1,253	1,253	80	77
18	Prakasam	730	7,874	7,860	9,742	9,700	238	227
19	Spsr Nellore	722	3,757	3,724	5,720	5,725	207	183
20	Sri Sathya Sai	467	442	434	2,050	2,046	110	106
21	Srikakulam	917	6,824	6,848	4,699	4,665	127	124
22	Tirupati	774	255	256	9,844	9,791	774	671
23	Visakhapatnam	79	5,150	5,115	382	461	8	6
24	Vizianagaram	777	10,497	10,491	7,250	7,274	718	653
25	West Godavari	367	2,698	2,701	3,556	3,532	356	351
26	Y.S.R.	556	3,866	3,902	687	687	3	3
27	Markapuram	1	0	0	0	0	0	0
28	Polavaram	1	0	0	0	0	0	0
Total		13,361	1,60,856	1,60,897	1,32,249	1,31,641	8,022	7,558

ANNEXURE-II REFERRED TO IN REPLY TO PARTS (A) TO (E) OF LOK SABHA UNSTARRED QUESTION NO. 3363 FOR 07.08.2026 REGARDING TELE-LAW CONSULTATIONS AND NYAYA BANDHU REGISTRATIONS

Category-wise legal issues handled-Call registered (CR) and Advice Given (AG), under the Tele-Law Programme in Andhra Pradesh during the last three years.

Sr. No.	Case Category	FY 2023-24		FY 2024-25		FY 2025-26	
		CR	AG	CR	AG	CR	AG
1	Accident Claims	4,562	4,525	15,776	15,605	1,108	1,019
2	Alternative Dispute Redressal	3,557	3,506	8,138	8,119	822	788
3	Banking Matters	2,664	2,643	7,805	7,722	384	374
4	Children related matters	9,837	9,925	3,670	3,580	145	138
5	Constitutional and Violation of Human rights Matters	1,978	1,980	501	506	65	58
6	Consumer Matters	7,087	7,017	16,826	16,707	1,361	1,271
7	Corporate Matters	200	194	436	436	59	51
8	Criminal Procedures and offences	3,182	3,189	1,604	1,599	75	68
9	Deeds and Documentation	192	187	1,118	1,113	202	194
10	Environmental Laws and Animal Protection Laws	389	383	1,134	1,122	61	60
11	Family and Matrimonial Disputes	18,745	18,912	8,783	8,726	524	502
12	Government Schemes and Services and Document Updation	25,469	25,258	-	-	-	-
13	International Law related matters	145	140	381	376	34	30
14	Labour Laws and Service matters	5,433	5,498	2,779	2,782	138	127
15	Miscellaneous	42,302	42,381	30,411	30,520	266	258
16	Property Disputes	23,225	23,292	15,381	15,368	1,390	1,289
17	Protection for Women Laws	5,326	5,357	1,407	1,398	242	234
18	Revenue Matters	5,139	5,097	11,466	11,381	595	558
19	Senior Citizens related matters	1,187	1,184	3,529	3,484	343	333
20	Taxation Laws	237	229	1,104	1,097	208	206
	Total	1,60,856	1,60,897	1,32,249	1,31,641	8,022	7,558

Annexure-III

ANNEXURE-III REFERRED TO IN REPLY TO PARTS (A) TO (E) OF LOK SABHA UNSTARRED QUESTION NO. 3363 FOR 07.08.2026 REGARDING TELE-LAW CONSULTATIONS AND NYAYA BANDHU REGISTRATIONS

District-wise details of case registration by beneficiaries under Nyaya Bandhu Programme during last three years.

Sr. No.	District	Number of cases registered by beneficiaries under Nyaya Bandhu Scheme <i>(from April, 2023 to March, 2026)</i>
1	Guntur	33
2	Krishna	16
3	East Godavari	14
4	Chittoor	14
5	Anantapur	10
6	Kurnool	10
7	Srikakulam	9
8	Visakhapatnam	9
9	Prakasam	4
10	Nellore	2
	Total	121

Source: Nyaya Bandhu Dashboard (<https://probono-doj.in/home/index>)
