

GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

LOK SABHA
UNSTARRED QUESTION NO. 985
TO BE ANSWERED ON 25.07.2025

VATSALYA MISSION PORTAL FOR CHILD PROTECTION

985. SHRI RAJU BISTA

Will the Minister of Women and Child Development be pleased to state:

- (a) Whether the Government has launched the revamped Vatsalya Mission portal for integrating child protection services, if so, the details of objectives and key features of the said portal;
- (b) the manner in which the integration of existing platforms such as Khoya-Paaya, TrackChild, Child Protection Services and CARINGS will enhance the effectiveness of child protection mechanisms across the country;
- (c) whether the portal will include a mechanism to strengthen emergency response services for missing and vulnerable children, if so, the details thereof;
- (d) the details of the steps being taken to ensure effective implementation, coordination, and training of officials using the portal, particularly for handling children with special needs and disabilities; and
- (e) whether the Government is involving NGOs/other stakeholders in the operation and monitoring of the Vatsalya Mission portal, if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI SAVITRI THAKUR)

(a) & (b): The Ministry of Women and Child Development has launched the revamped Mission Vatsalya Portal which is an integrated Digital platform for all the stakeholders related to child protection services.

Mission Vatsalya portal is a technologically upgraded secure portal which provides digital working platform for various stakeholders across different levels at State and district. The earlier Khoya-Paya and TrackChild services have been brought under this unified portal.

The key features of Mission Vatsalya Portal include single digital platform for use by the Stakeholders i.e. State Child Protection Society, State Adoption Resource Agency at State level and District Child Protection Unit, Child Welfare Committee, Juvenile Justice Board,

Special Juvenile Police Unit at District level and Child Care Institutions. The portal avoids duplication of work at grassroots level. It also ensures better monitoring through various MIS Dashboards and optimum utilization of resources for planning and implementation.

(c): The emergency response and outreach service under Mission Vatsalya is provided through Toll-free Child Helpline (#1098) which is a 24x7x365 service for children in difficult circumstances. It is integrated with the Emergency Response Support System-112 (ERSS-112) Helpline of the Ministry of Home Affairs and Women Helpline (181). Mission Vatsalya portal contains information on cases reported through Child Helpline.

(d): For effective implementation of the portal, Ministry in collaboration with Savitribai Phule National Institute of Women and Child Development (SPNIWCD) has conducted training of Master trainers for Mission Vatsalya portal for all States/UTs.

(e): Under Mission Vatsalya portal login credentials are provided to all stakeholders including the agencies and NGOs which are related to implementation of Mission Vatsalya scheme in the States/UTs.
