



REGIONAL PASSPORT OFFICER, PUNE VISITS PSK SOLAPUR AND POPSK PANDHARPUR; REVIEWS OPERATIONS AND SERVICE DELIVERY

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Regional Passport Officer, Dr. Vinod Gaikwad (IFS), Pune, visited the Passport Seva Kendra (PSK), Solapur and the Post Office Passport Seva Kendra (POPSK), Pandharpur on 23–24 February 2026 to review their functioning and assess the quality of services being provided to passport applicants.

During the inspection, Dr. Gaikwad reviewed key operational aspects including appointment management, document verification, applicant facilitation and the overall infrastructure at the centres. He interacted with the staff and appreciated their dedicated efforts in ensuring the delivery of timely, efficient and transparent passport services to citizens of Solapur and the surrounding districts.

Dr. Gaikwad also interacted with several applicants and obtained first-hand feedback on their experience regarding the application process and the facilities available at the centres. He emphasized the need to maintain the highest standards of efficiency, professionalism and a citizen-friendly approach, and encouraged the team to continue providing seamless and hassle-free services.

Highlighting the importance of the PSK at Solapur and the POPSKs at Pandharpur and Madha, Dr. Gaikwad noted that these centres have significantly reduced the need for citizens, particularly those from smaller towns and rural areas, to travel to Pune for passport-related services. This has made passport services more accessible, saving time and resources for applicants while expanding the outreach of the Regional Passport Office.

During his visit, the Regional Passport Officer also met the Commissioner of Police, Solapur, Shri M. Raj Kumar. The meeting focused on further streamlining the Police Verification Report (PVR) process to enable faster passport issuance. Issues relating to the safety and security of the PSK premises and the need for sustained and coordinated action against the menace of unauthorized agents/touts were also discussed.

Both sides reaffirmed their commitment to ensuring a secure, transparent and efficient verification process for the benefit of passport applicants.

The visit reaffirmed the commitment of the Regional Passport Office, Pune to

provide prompt, accessible and citizen-centric passport services across the region and to continuously strengthen infrastructure and service delivery mechanisms in line with the growing demand.

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