



NHAI Terminates User Fee Collection Contract at Bara Fee Plaza, Uttar Pradesh for misbehaving with the National Highway user

Issues Show Cause Notice to debar agency for future bidding for one year and encashment of the Bank Guarantee/Performance Security amounting to Rs. 5.3 crore

प्रविष्टि तिथि: 16 JAN 2026 7:21PM by PIB Delhi

NHAI has terminated the contract of the User Fee Collection Agency M/s Skylark Infra Engineering Pvt. Ltd. for allegedly assaulting a National Highway user at the Bara Fee Plaza on the Lucknow–Sultanpur section of NH-731 in Uttar Pradesh on 14th January 2026.

Considering the gravity of the incidence, a Show Cause Notice has been issued to the agency seeking an explanation for the incident to explain the misconduct and proposing debarment of the agency from participation in any bids or contracts of NHAI for a period of one year along with forfeiture and encashment of the Bank Guarantee/Performance Security amounting to ₹5.3 crore submitted in respect of the existing contract at Bara Fee Plaza.

The reported incident constitutes a serious violation of the Contract Agreement, which mandates that personnel deployed by the contractor shall not misconduct or misbehave with members of the public and shall maintain strict discipline and decency in their conduct. The incident reflects a gross failure on the part of the agency to ensure discipline, proper supervision, and adherence to contractual obligations.

NHAI reiterates its commitment to ensuring safe, secure commuting experience for all National Highway users and maintains a zero-tolerance approach towards any form of misconduct or indiscipline at toll plazas.

GDH/SJ

(रिलीज आईडी: 2215421) आगंतुक पटल : 401
इस विज्ञप्ति को इन भाषाओं में पढ़ें: हिन्दी