



BSNL Launches Voice over WiFi (VoWiFi) Services Nationwide Across All Circles

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On New Year Bharat Sanchar Nigam Limited (BSNL), India's premier state-owned telecommunications provider, is delighted to announce the nationwide rollout of Voice over WiFi (VoWiFi), also known as Wi-Fi Calling. This advanced service is now available to all BSNL customers across every telecom circle in the country, ensuring seamless and high-quality connectivity even in challenging environments.

The service is now available to BSNL customers across all telecom circles in the country. VoWiFi enables customers to make and receive voice calls and messages over a Wi-Fi network, ensuring clear and reliable connectivity in areas with weak mobile signal such as homes, offices, basements, and remote locations.

VoWiFi is an IMS-based service that supports seamless handovers between Wi-Fi and mobile networks. Calls are made using the customer's existing mobile number and phone dialer, without the need for third-party applications.

The service is particularly beneficial in rural and remote areas where mobile coverage may be limited, provided a stable Wi-Fi connection is available, including BSNL Bharat Fiber or other broadband services. VoWiFi also helps reduce network congestion and is offered free of cost, with no additional charges for Wi-Fi calls.

The launch of VoWiFi is an important step in BSNL's network modernization programme and its commitment to improving connectivity across the country, especially in underserved areas.

VoWiFi is supported on most modern smartphones. Customers only need to enable Wi-Fi Calling in their handset settings. For device compatibility and support, customers may visit the nearest BSNL customer service centre or contact the BSNL helpline – 18001503.

Samrat/ Allen

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