



India Post to inaugurate Mumbai's First-Ever Gen Z Post Office at IIT Bombay

India Post to introduce a tech-forward, youth-centric postal experience

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India Post is set to inaugurate Mumbai's first-ever Gen Z-themed Post Office at the IIT Bombay Campus on December 18, 2025 at 11:00 AM, marking a significant milestone in the Department of Posts' journey towards modernization and enhanced youth engagement. The Gen Z Post Office, aligned with India Post's transformative vision, introduces a fresh, contemporary, and experiential approach to postal services, specially curated for young citizens, students, and digital natives. Following the successful rollout of similar Gen Z Post Offices across Delhi, Kerala, Gujarat, Bihar, and Andhra Pradesh, the Mumbai launch represents a major step in expanding this innovative initiative nationwide.

The inauguration will be graced by the Chief Postmaster General, Maharashtra & Goa Circle, Shri Amitabh Singh, and the Director of Postal Services, India Post (Mumbai Region), Ms. Kaiya Arora, in the esteemed presence of the Registrar, IIT Bombay, along with officers and staff of India Post and members of the IIT Bombay community.

Designed with a cool, swanky, and youth-centric look and feel, the Gen Z Post Office reflects a transformative leap in public service delivery. The space, murals, and wall designs have been conceptualised and developed by India Post's in-house team in close coordination with IIT Bombay students, seamlessly blending creativity, functionality, and technology.

Key features of the Gen Z Post Office include:

- Free Wi-Fi-enabled space
- Cafeteria-style seating and a mini library
- Dedicated music corner
- Curated philately ancillaries
- *Parcel Gyan Post* for awareness on parcel and logistics services
- Fully digital, QR-based service delivery
- Aadhaar enrolment and update facility
- Post Office Savings Bank (POSB) scheme evaluation and guidance

Special offers for students:

- 10% discount on Speed Post services
- 5% discount for bulk parcel customers

By reimagining the post office as a vibrant community hub, India Post aims to bridge heritage with innovation, ensuring postal services remain relevant, engaging, and accessible to the next generation.

The Gen Z Post Office at IIT Bombay stands as a testament to India Post's commitment to innovation, youth engagement, and citizen-centric service delivery—redefining the post office not merely as a place of transactions, but as a destination of experience.

PIB Mumbai | Edgar Coelho/ Priti Malandkar

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