



Controller General of Communication Accounts inaugurates onboarding of MTNL Pensioners onto SAMPANN re-emphasizing the commitment towards seamless pensioner services

प्रविष्टि तिथि: 10 DEC 2025 6:22PM by PIB Delhi

Controller General of Communication Accounts (CGCA) Smt. Vandana Gupta inaugurated the onboarding of all MTNL employees retiring in November 2025 onto the SAMPANN portal at the Office of Principal CCA, Delhi. This initiative covers both current and past MTNL retirees, with a total of **45,939 pensioners from Delhi and Mumbai** scheduled to be integrated. During the event, pensioners **Shri Prabodh Kumar and Shri Gyanender Singh** were felicitated for their long service and presented with their **E-PPOs**.

Speaking about the onboarding, Smt. Vandana Gupta highlighted that the successful integration of MTNL onto the SAMPANN platform will enable **fully digital, integrated processing of pensions and retirement benefits from December 2025**. She emphasized that SAMPANN ensures **accurate, rule-based calculations, seamless case handling, timely PFMS-linked disbursements, and improved grievance redressal** through multi-modal integration. With **dashboards, mobile apps (Android & iOS), and the upcoming migration of 40,000 MTNL pensioners**, this initiative strengthens DoT's **modern, transparent, and citizen-centric pension administration ecosystem**.

Controller of Communication Accounts, Shri Uday Bhan Tiwari, outlined the **key benefits for MTNL pensioners**, including **direct pension disbursement, online PPO issuance, Digital Life Certificate integration, unified grievance management, enhanced transparency, and reduced paperwork**. He also expressed his gratitude to the **O/o CGCA, MTNL, and his own office** for their support in ensuring a seamless onboarding.

Representatives from **Pr. CCA Mumbai, MTNL, and CGCA** attended the event. The pensioners **expressed their appreciation for the proactive and effective efforts of the office of Principal CCA Delhi** in successfully resolving the long-awaited onboarding of MTNL retirees.

MI/ARJ

(रिलीज़ आईडी: 2201701) आगंतुक पटल : 460
इस विज्ञप्ति को इन भाषाओं में पढ़ें: Urdu , हिन्दी

