



Department of Posts has been taking multiple measures to prevent any potential leakage of revenue

Series of meetings have been held at different levels including a meeting chaired by the Minister of State for Communications

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A series of meetings have been held at different levels including a meeting chaired by the Minister of State for Communications. Operational and fraud risks in different services have been identified based on available information. Broadly, deficiency in postage realization, use of used up/ fake stamps, no or less postage in pre-paid articles, infringement of conditions in registered news paper etc.

The following steps have been taken to prevent any potential leakage of revenue: -

- i) Based on volumes of mail and parcel bookings and assessment of financial services for vulnerability to leakage of revenue, post offices have been categorised to strengthen oversight.
- (ii) Preventive processes to avoid recurrence of any frauds through analysis of identified modus operandi have been introduced.
- (iii) An alerts-based risk management system has been strengthened.

The Department is continuously strengthening oversight and risk management with use of technology and data analytics and transactions driven alerts to prevent any potential loss and deviation from prescribed processes, creating end to end online processes to grant licence to registered news paper etc.

Strengthening of oversight through corrective and preventive measures is an ongoing process. Necessary steps with the help of experts and advanced technology are being progressively taken by the Department to improve its revenue performance.

This information was given by the Minister of State for Communications and Rural Development Dr. Pemmasani Chandra Sekhar in a written reply to a question in the Lok Sabha today.

MI/ARJ

