



QCI and BHEL jointly organize Inter PSU Gunvatta Manthan to promote quality and operational excellence in PSUs

Posted On: 12 NOV 2025 6:24PM by PIB Delhi

The Quality Council of India (QCI), in association with Bharat Heavy Electricals Limited (BHEL), organized the Inter PSU Gunvatta Manthan at its headquarters in New Delhi.

Discussions during the event underlined QCI's role in advancing the national quality movement through structured frameworks and excellence models. Participating PSUs shared their experiences and initiatives in areas such as Six Sigma, Lean, Quality Circles, Total Productive Maintenance (TPM), digital automation and supplier development programmes. The interactive session enabled benchmarking of practices and identification of areas for improvement.

The initiative aimed to strengthen collaboration and cross-learning among PSUs, aligning with QCI's vision of developing globally competitive and quality-driven institutions contributing to the objectives of Viksit Bharat 2047.

The event, led by Head, Corporate Quality and Business Excellence, BHEL, Dr. Durgesh C. Gupta, in collaboration with the National Accreditation Board for Certification Bodies (NABCB) – QCI, brought together Central Public Sector Enterprises (CPSEs) including BEL, BPCL, EIL, GAIL, IOCL, PGCIL and THDC. The platform facilitated the exchange of best practices in quality management, business excellence, operational efficiency, supply chain quality, digital transformation and sustainability-oriented performance.

Chairperson, QCI, Shri Jaxay Shah stated that QCI remains committed to strengthening the quality ecosystem across Indian industry, including PSUs and the private sector. He noted that the Inter PSU Gunvatta Manthan represents a constructive step towards promoting a culture of quality and excellence in industrial operations.

Director (R&D), BHEL, Shri S. M. Ramanathan, in his keynote address, highlighted the important role of PSUs in India's socio-economic development. He emphasized the need for simplicity and effectiveness from design to delivery, ensuring that quality outcomes translate into improved customer satisfaction and operational efficiency.

Chairperson, NABCB, Dr. Ravi P. Singh reaffirmed the importance of a credible and competent quality assurance framework across enterprises. He stressed the need to strengthen conformity assessment mechanisms to enhance the reliability and international standing of Indian quality systems.

The event concluded with a joint session led by QCI and BHEL, outlining potential models for institutional collaboration, including tailored quality partnerships and maturity enhancement programmes. The Inter PSU Gunvatta Manthan reaffirmed the commitment of QCI and BHEL to promoting quality-oriented governance and operational excellence across India's public sector enterprises.



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