

Ministry of Panchayati Raj Concludes Special Campaign 5.0 with 100% Grievance Disposal

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The Ministry of Panchayati Raj has successfully concluded Special Campaign 5.0, conducted from 2nd to 31st October 2025, achieving comprehensive outcomes in public grievance redressal, record management and cleanliness. **During the campaign, the Ministry achieved 100% disposal of 299 public grievances and 104 public grievance appeals, along with 100% review of all identified files** both physical and electronic across its Divisions/ Sections. Additionally, four cleanliness drives were carried out, resulting in the **freeing of 592 sq. ft. of office space and the generation of revenue amounting to ₹1.76 lakh through the disposal of obsolete materials**. Operating on a fully eOffice-compliant platform, the Ministry has ensured seamless, transparent, and efficient file management throughout the campaign period. The Ministry continues to encourage State and UT Departments of Panchayati Raj to adopt similar initiatives to strengthen governance efficiency and maintain clean, well-organized work environments.





विशेष अभियान 5.0 के तहत

पंचायती राज मंत्रालय ने 31 अक्टूबर, 2025 तक
कई प्रमुख क्षेत्रों में हासिल की शत-प्रतिशत सफलता

स्वच्छता अभियान	लक्ष्य: 4	उपलब्धि: 4
जन शिकायतें	लक्ष्य: 299	उपलब्धि: 299
जन शिकायत अपीलें	लक्ष्य: 104	उपलब्धि: 104
पीएमओ संदर्भ	लक्ष्य: 1	उपलब्धि: 1
भौतिक फाइलों की समीक्षा	लक्ष्य: 150	उपलब्धि: 150
ई-फाइलों की समीक्षा	लक्ष्य: 460	उपलब्धि: 460

