



NHAI Saves Rs. 2,062 Crore in Cost of Toll Collection in FY 2024-25

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NHAI has drastically reduced the Cost of Toll Collection in Public Funded Toll Plazas by Rs. 2,062 Crores. The cost of toll collection has come down from Rs. 4,736 Crores in FY 2023-24 to Rs. 2,674 Crores in FY 2024-25, which has resulted in savings of Rs. 2,062 Crores to NHAI as compared to the previous Financial Year. In percentage terms, the Cost of Toll Collection decreased from 17.27 percent in FY 2023-24 to 9.27 percent in FY 2024-25. The 'Cost of Toll Collection' is the difference between the Toll Fee collected by the Tolling Agencies and the amount remitted to NHAI at Public Funded Toll Plazas.

In FY 2023-24, total toll collected by the toll agencies amounted to Rs. 27,417 Crores, out of which about Rs. 22,681 Crores were remitted to NHAI. However, in FY 2024-25 the toll agencies collected a total of about Rs. 28,823 Crores as Toll Fee, out of which around Rs. 26,149 Crores were remitted to NHAI.

The savings in cost of toll collection had resulted primarily due to various initiatives taken by NHAI like close monitoring of current contracts, deletion of provision for deemed extension of 3 months, timely bidding, ensuring the maximum contracts for one-year duration are awarded and Short-term contracts of three months are minimized.

In addition, measures were taken to drastically reduce short term three-month contracts, limiting only three premature termination requests during a financial year and restricting the same contractor in the bidding of Toll Plaza for which he has submitted the premature termination request.

Also, NHAI has been regularly engaging with the 'All India User Fee Collection Federation' to address issues and challenges faced by the toll collection agencies to build confidence and increase participation in toll bids. Timely release of performance security (cash part) and Bank Guarantees of the toll collection agencies further enhanced their bidding capabilities resulting into higher bids amounts. Apart from this, to avoid any windfall gains to the toll collection agencies, a 'Windfall Gain' clause was also introduced in the agreements, under which the contract of the toll collection agency can be terminated if the moving average of toll collection in last 15 days is more than 40 percent of the remittance paid to NHAI.

The unprecedented steps taken by NHAI to improve tolling operations underlines its continued and unwavering commitment to enhance efficiency & transparency in toll operations across the country.

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