



Government Finalizes Framework for Transfer of M2M SIM Ownership

Framework Enables Smooth Transition of M2M SIM Ownership without Service Disruption

Posted On: 29 OCT 2025 11:51AM by PIB Delhi

The Department of Telecommunications (DoT), Ministry of Communications, has issued an Office Memorandum (O.M.) notifying the **Framework for Transfer of M2M SIM Ownership from one M2M Service Provider (M2M SP)/Licensee to another M2M Service Provider (M2M SP)/Licensee**. Currently, there is no provision for change in name of the owner of M2M SIMs under the prevailing guidelines. Therefore, M2M services for the affected end consumers may get disrupted whenever there is a situation which necessitates change of M2MSP.

The new framework establishes a formal procedure for M2M SIM ownership transfer to ensure a smooth, compliant transition without service discontinuity. This is applicable to all M2M Service Providers (M2MSPs)/ Licensees.

Streamlined Process for M2M SIM Ownership Transfer

The process will include the following key steps:

- 1. Transfer request to be raised by M2M Service User/Third Party:** The user of the M2M service must submit a formal written request to the existing M2M SP/Licensee (the 'transferor'), detailing the M2M SIMs and specifying the intended transferee M2M SP/Licensee.
- 2. No Objection Certificate (NOC) by Transferor (Existing M2MSP/Licensee):** Within **15 days** of receiving the user's request, the transferor must issue a **No Objection Certificate (NOC)** to the concerned Access Service Provider(s), provided there are **no outstanding dues** from the M2M Service user.
- 3. Undertaking by Transferee (New M2MSP/Licensee):** The transferee M2MSP/Licensee must submit a formal **Undertaking/Declaration** to the Access Service Provider(s) mentioning that it accepts all responsibilities, liabilities, and duties, including compliance with **KYC and related guidelines**, for the transferred M2M SIMs.
- 4. Verification, KYC, and Update by Access Service Provider (ASP):** ASP to scrutinise the request of transfer raised by M2M Service user followed by verification of NOC from the transferor and the undertaking from the transferee. Upon successful verification, the ASP(s) must **carry out KYC again** and update subscriber records to reflect the new ownership.

Importantly, each M2M SIM must at all times remain mapped to an M2M SP/Licensee, and there shall be no discontinuation of M2M service to the user.

The complete Office Memorandum and formats for the User-Initiated Request, the Transferor's NOC, and the Transferee's Undertaking are available at <https://dot.gov.in/all-circulars?tid=3197> .

The introduction of this framework underscores DoT's sustained efforts to safeguard end-user interests while supporting the operational flexibility of service providers, ensuring that India's M2M and IoT services remain reliable and future-ready.



Follow DoT Handles for more: -

X - https://x.com/DoT_India

Insta- https://www.instagram.com/department_of_telecom?igsh=MXUxbHFjd3llZTU0YQ
==

Fb - <https://www.facebook.com/DoTIndia>

Youtube: <https://youtube.com/@departmentoftelecom?si=DALnhYkt89U5jAaa>

Samrat/Allen

(Release ID: 2183636) Visitor Counter : 576

Read this release in: Urdu , Marathi , हिन्दी , Gujarati , Tamil