

Department of Posts Launches Medicine Delivery Service for Ex-Servicemen Contributory Health Scheme Beneficiaries

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The Department of Posts (DoP), in collaboration with Department of Ex-servicemen (DESW), has launched a dedicated service to facilitate the pickup, booking, transmission, and doorstep delivery of medicines that are not available at ECHS polyclinics under Ex-Servicemen Contributory Health Scheme (ECHS).

Under this initiative, medicines will be procured and packaged through Village Level Entrepreneurs (VLEs) Common Service Centre (CSC) stationed at ECHS polyclinics, while logistics and delivery will be managed by India Post's trusted delivery network. This arrangement ensures that medicines reach ECHS beneficiaries efficiently, securely, and across all corners of the country.

The service was first piloted in Delhi on 31st July 2025 where it received an encouraging response and subsequently expanded to the NCR region, covering Haryana and Uttar Pradesh. Building on the success of the pilot wherein more than 1700 packets of medicines were delivered a comprehensive mapping of 458 ECHS locations across the country has been completed, and the service will be available across the country from 17th October 2025.

This initiative reflects the Department of Posts' commitment to leveraging its extensive postal network for welfare projects and public service. The service will ensure timely and reliable delivery of medicines to ECHS beneficiaries, reaffirming India Post's role as a trusted partner in nation-building and citizen welfare.

Samrat / Allen

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