

Inspired by Prime Minister Shri Narendra Modi's vision to institutionalize Swachhata and minimize pendency in Government, under the guidance of Union Home Minister Shri Amit Shah, MHA has been conducting Special Campaign as an active participant

493 references from MPs, 2 proposals from Cabinet, 104 references from State Governments and 30 references from PMO have been disposed during November 2024 to August 2025, 40880 Public Grievances and 1864 Appeals have also been disposed of

2405 Swachhta campaigns conducted at various sites by the Ministry including those the field/outstation offices

79774 sq. ft. of space has been freed in the offices of MHA/CAPFs

Special Campaign organized in MHA focuses on sustainable and environment-friendly workplaces along with disposal of pending references

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in Government, under the guidance of Union Home Minister and Minister of Cooperation, Shri Amit Shah, the Ministry of Home Affairs (MHA) has been conducting Special Campaign as an active participant.

The Ministry of Home Affairs and its organizations have actively been conducting Special Campaign for reducing pending matters on a monthly basis from November 2024 to August 2025.

The key achievements during the period include:

- 2405 Swachhta campaigns conducted at various sites by the Ministry including those the field/outstation offices
- Disposal of 493 references from MPs, 2 proposals from Cabinet, 104 references from State Governments and 30 References from Prime Minister's Office (PMO)
- A total of 40880 Public Grievances (PG) and 1864 PG Appeals received during November 2024 to August 2025 have been disposed of by the Ministry
- 79774 sq. ft. of space has been freed in the offices of MHA/Central Armed Police Forces (CAPFs).

To facilitate smooth data collation and ensure accuracy, MHA has been utilizing an intra-Ministry portal wherein all the Divisions within the Ministry as well as the UTs/Delhi Police upload data related to the Campaign. This has helped in coordinating efficiently with the Divisions/offices, thereby, facilitating in acquiring correct data without any delay.

For the ongoing Special Campaign 5.0, being conducted by the Department of Administrative Reforms and Public Grievances (DARPG), the Ministry of Home Affairs is actively taking up special campaign with focus on sustainable and environment-friendly workplaces along with disposal of pending references from Members of Parliament, references from State Governments, Parliament Assurances, Inter-Ministerial Consultations, Public Grievances/Appeals and improved Record Management.

The Special Campaign 5.0 is being monitored at the highest level in the Ministry. The Central Armed Police Forces (CAPFs) & Central Police Organizations (CPOs) have been emphasized the importance of Special Campaign and they are ready to go the extra mile to achieve the best as per the parameters identified.

RK / VV / RR / PR / PS

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