

Armed Forces Medical Services resolve pension anomalies, disbursing 18 crore arrears to veterans and families

Posted On: 30 SEP 2025 4:53PM by PIB Delhi

Under the aegis of the Director General Medical Services (Army), the Medical Personnel Record Section Officers [MPRS(O)] undertook an initiative to resolve pension anomalies affecting veterans, spouses and next of kin of officers from the Army Medical Corps, Army Dental Corps and Military Nursing Services. As part of this effort, more than ₹18 crore in pending-pension arrears have been disbursed with substantial increase in monthly pensions.

The initiative has addressed overdue cases related to Liberalized Family Pension (LFP), Special Family Pension (SFP), monetary rewards for Gallantry awards, and One Rank One Pension (OROP) revisions. Veterans, widows and family members are encouraged to verify their status through the SPARSH portal or by contacting MPRS(O) via Defence Pension Liaison Centres.

The focus was on resolution of anomalies in pension classifications, rates, and categories, especially for families entitled under LFP, SFP, and OROP. Over ₹ 18 crore has been disbursed to rightful beneficiaries, with Identification of Unaware Beneficiaries through a compassionate outreach campaign that identified and contacted veterans and families who were previously unaware of their dues. Personalised Assistance Desks has been set up at liaison cells of CDA Pune and CDA Allahabad so as to assist families with documentation and facilitate faster disbursement. In addition, Digital Transparency is introduced for Real-time status updates and grievance redressal mechanisms

Lt Gen Sadhna Saxena Nair, Directorate General of Medical Service (Army) stated that “Many veterans and their families had no idea they were owed arrears due to legacy system gaps. We have reached out, verified, and ensured what is rightfully theirs has been returned.”

VK/SR/PC

(Release ID: 2173174)