

Gram Panchayats Bag National e-Governance Awards 2025 for Pioneering Digital Service Delivery

From Paperless Offices to QR Tax Payments: Panchayats Lead India's Digital Governance Revolution

Posted On: 22 SEP 2025 5:51PM by PIB Delhi

In a significant move marking a pioneering step in grassroots digital governance, Gram Panchayats were today conferred with the **National Awards for e-Governance (NAeG) 2025** under a newly instituted category dedicated to *grassroots-level initiatives in digital service delivery*. The Awards were conferred during the **28th National Conference on e-Governance (NCeG)** in Visakhapatnam, Andhra Pradesh by **Dr. Jitendra Singh, Minister of State, Prime Minister's Office & MoS (Personnel, Public Grievances and Pensions)**. Earlier in the day, **Shri N. Chandrababu Naidu, Chief Minister of Andhra Pradesh**, inaugurated the Conference and delivered the inaugural address.

After a rigorous multi-tier evaluation of more than **1.45 lakh entries** nationwide, the following Gram Panchayats were awarded under the newly introduced category, *"Grassroots-level initiatives in Gram Panchayats for deepening service delivery"* :

- **Gold Award:** Rohini Gram Panchayat, Dhule District, Maharashtra – Sarpanch Dr. Anandrao Pawara
- **Silver Award:** West Majlishpur Gram Panchayat, West Tripura District, Tripura – Sarpanch Smt. Anita Deb Das
- **Jury Award:** Palsana Gram Panchayat, Surat District, Gujarat – Sarpanch Shri Pravinbhai Parshottambhai Ahir
- **Jury Award:** Suakati Gram Panchayat, Kendujhar District, Odisha – Sarpanch Smt. Kautuka Naik

Each award includes a trophy, certificate, and financial incentives of Rs.10 lakh (Gold) and Rs.5 lakh (Silver), to be reinvested in strengthening citizen-centric initiatives.

These award-winning Panchayats have set new benchmarks in **digital governance, transparency, and participatory service delivery**:

- **Rohini Gram Panchayat, Maharashtra** has become the first Gram Panchayat in the State to adopt a fully paperless *e-Office* system, offering **1,027 online services** and ensuring **100% household digital**

literacy. Real-time grievance redressal and bulk SMS outreach ensure that every citizen is connected to governance decisions.

- **West Majlishpur Gram Panchayat, Tripura** has transformed into a *model of Citizen Charter-driven Panchayat governance*. With services such as birth, death, marriage certificates, trade licenses, property records, and MGNREGS job cards available online, and every request monitored digitally, it ensures accountability, timeliness, and transparency.
- **Palsana Gram Panchayat, Gujarat** has integrated portals like *Digital Gujarat* and *Gram Suvidha* to enable QR/UPI-based property tax payments, online grievance redressal, and transparent welfare delivery. With **10,000+ citizens availing online services annually**, it demonstrates how technology directly improves ease of living.
- **Suakati Gram Panchayat, Odisha** has digitized essential services via *OdishaOne* and *Seva Odisha* platforms, providing **24/7 citizen access with real-time tracking**. By ensuring women's leadership and inclusive service delivery, it exemplifies how technology bridges the last mile between government and citizens.

This first-of-its-kind recognition, instituted by DARPG in collaboration with the Ministry of Panchayati Raj (MoPR), highlights the Government's vision that Good Governance is best delivered through Digital Governance. The two-day National Conference, jointly organized by DARPG, MeitY, and the Government of Andhra Pradesh with IIM Visakhapatnam as knowledge partner, is themed "*Viksit Bharat: Civil Service and Digital Transformation*". On 23rd September 2025, a **dedicated plenary session on "Gram Panchayats and Grassroots Innovations in e-Governance"**, chaired by **Shri Vivek Bharadwaj, Secretary, Ministry of Panchayati Raj**, will showcase these success stories as replicable models for Panchayats nationwide.





Aditi Agrawal

(Release ID: 2169700)