

## Department of Telecommunications gears up for 'Special Swachhata Campaign 5.0' (2nd October, 2025- 31st October, 2025)

60052 Public Grievances, 257 MP References, 96  
State Government References and 13816 PG  
Appeals were disposed of during November 2024 -  
August 2025

Posted On: 18 SEP 2025 6:21PM by PIB Delhi

The Department of Telecommunications (DoT) is all set to launch the Special Swachhata Campaign 5.0, scheduled from 2nd October 2025 to 31st October 2025. The campaign, now an integral part of the department's ongoing initiatives, aims to further streamline operations, resolve pending issues, and contribute to a cleaner, more efficient working environment across its organisations, PSUs, field offices, and subordinate offices nationwide.

The identification of pending cases, including MP References, State Government References, Inter-Ministerial References, Parliament Assurances, and PMO References, are being taken up from 15th September 2025 to 30th September 2025. Following this, the campaign will officially roll out in full swing, to ensure timely resolutions and a cleaner, more organised working environment, marking another milestone in the department's commitment to transparency and efficient service delivery.

The Department's Special Swachhata Campaign 4.0 held from 2nd October 2024 to 31st October 2024 was a resounding success. Over 600 campaigns were conducted across India, resulting in the sale of scrap worth Rs. 2.63 Crores and the freeing of approximately 60,000 square feet of space. The active participation of officers and staff played a crucial role in this achievement.

Since then, the department has continued its efforts with remarkable outcomes. Between November 2024 and August 2025, the DoT resolved a significant number of cases, including:

- 60,052 Public Grievances
- 257 MP References
- 96 State Government References
- 13,816 Public Grievance Appeals



**BSNL Circle Office, Bengaluru**



**WMS Compound, Bengaluru**

In addition to enhancing operational efficiency, the department is committed to the welfare of its employees. As part of this, construction has already begun for a Crèche facility to support female employees.

The Department of Telecommunications is determined to make Special Swachhata Campaign 5.0 another success, reinforcing its continuous drive towards progress, transparency, and employee welfare.

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