

Ministry of Ayush Resolves 1116 Public Grievances under the Special Campaign 4.0

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The Ministry of Ayush has reaffirmed its commitment to efficiency, transparency, and cleanliness through the successful implementation of Special Campaign 4.0. Conducted between November 2024 and August 2025, the campaign focused on streamlining operations, improving workplace environments, and addressing pending matters with renewed urgency.

During this period, the Ministry achieved significant progress by disposing of 56 references from Members of Parliament, 12 Parliamentary Assurances, 9 State Government References, 10 PMO References, 1116 Public Grievances, and 121 Public Grievance Appeals. These achievements underscore the Ministry's continued dedication to strengthening citizen services and institutional effectiveness.

Notably, the Ministry of Ayush has consistently upheld high standards in grievance redressal. It has maintained its position in the Top 10 ranking for Grievance Disposal among Central Ministries, reflecting its strong commitment to citizen-centric governance and timely resolution of public concerns. This milestone highlights the Ministry's proactive approach to meeting the expectations of the people while building trust in public service delivery.

Looking ahead, the Ministry is now preparing for Special Campaign 5.0, with a sharper focus on sustainability, cleanliness, and robust grievance redressal mechanisms. As part of this effort, Ayush institutes, research councils, and national organisations will step up cleanliness drives across campuses and public areas, including herbal gardens, water bodies, bus stations, and community spaces. Senior officials and Ayush community members will also lead dedicated initiatives at Ayush Bhawan and its surroundings, reinforcing the Ministry's vision of contributing to a cleaner, efficient, and waste-free India.

MV/GS/SG

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