

Rollout of IT 2.0 Application –A Digital Transformation Initiative

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The Department of Posts is proud to announce the rollout of the next- generation APT application, marking a major leap forward in our journey towards digital excellence and nation- building. As part of this transformative initiative, the upgraded system will be implemented at 353 Post Offices and 61 Branch Post Offices in Delhi on 04.08.2025.

To enable a seamless and secure transition to this advanced digital platform, a planned downtime has been scheduled on 02.08.2025 (Saturday). **No public transactions will be carried out at 353 Post Offices and 61 Branch Post Offices in Delhi on 02.08.2025.** This temporary suspension of services is necessary to facilitate data migration, system validations, and configuration processes, ensuring that the new system goes live smoothly and efficiently. **However, following 35 Post Offices in Delhi will remain open on 02.08.2025 for Public Transactions.**

Name of Post offices which will remain open on 02.08.2025
Aliganj, Amar Colony, Andrewsganj, C G O Complex, Dargah Sharif, Defence Colony, District Court Complex Saket, East Of Kailash Phase I, East Of Kailash, Gautam Nagar, Golf Links, Gulmohar Park, Hari Nagar Ashram, Hazrat Nizamuddin, Jungpura, Kasturba Nagar, Krishna Market, Lodi Road, Lajpat Nagar, Malviya Nagar, MMTC-STC Colony, Nehru Nagar, ND South Ext-II, Panchsheel Enclave, Pragati Vihar, Pratap Market, Pushp Vihar, Sadiq Nagar, Safdarjung Air Port, Saket, Sant Nagar, Sarvodya Enclave, South Malviya Nagar, Srinivaspuri and Jeevan Nagar BO.

The APT application is designed to offer an enhanced user experience, faster service delivery, and a more customer-friendly interface, reflecting our unwavering commitment to delivering smarter, efficient, and future- ready postal operations.

We request our valued customers to kindly plan their visits in advance and bear with us during this brief interruption. We deeply regret any inconvenience caused and assure you that these steps are being taken in the interest of delivering better, faster, and more digitally empowered services to every citizen.

Samrat/Allen

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