

Union Minister Dr. Jitendra Singh to launch month long Special Campaign 2.0 for redressal of the grievances of Family Pensioners and Super Senior Pensioners by Department of Pension and Pensioners welfare (DoPPW)

DoPPW to launch month long Special Campaign 2.0 for redressal of the 2210 grievances of Family Pensioners and Super Senior Pensioners in July, 2025

DoPPW sensitizes Nodal Officers about Special Campaign 2.0 for redressal of the grievances of Family Pensioners and Super Senior Pensioners

DoPPW to launch Campaign for Family Pensioners and Super Senior Pensioners with #SpecialCampaignFamilyPension2.0

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The Government of India is committed towards the empowerment of women and welfare of Senior Citizens by effective redressal of Central Government pensioners' grievances.

In this connection, it has been decided to undertake a month long Special Campaign 2.0, during the period July 1-31, 2025, for the timely and qualitative redressal of Grievances of Family Pensioners and Super Senior Pensioners in a mission mode approach. The Special Campaign 2.0 will be launched by Dr. Jitendra Singh, Union Minister of State for Personnel, Public Grievances and Pensions.

A total number of 2210 pension grievances have been taken up and shared with the 51 Ministries/Departments/Organizations for redressal under the campaign.

A preparatory meeting under the chairmanship of Secretary (Pension) was held on 11th June, 2025 with the Nodal Officers handling Pensioners' grievances. In the meeting, the guidelines issued for ensuring smooth and seamless execution of the Special Campaign 2.0 were deliberated.

Secretary (Pension) underscored that the prime objective of the campaign is to provide qualitative redressal of the grievances. Hence, it was emphasized that the grievances should be closed on CPENGRAMS Portal only after their conclusive redressal. Further, it was informed that DoPPW will coordinate the implementation of the campaign and provide necessary assistance during the Campaign. Further, it was highlighted that Success stories/Best practices may be widely disseminated by the concerned Ministry/Department/Organization through PIB/Tweet with a copy endorsed to this Department.

The hashtag of the campaign is **#SpecialCampaignFamilyPension2.0**.

NKR/PSM

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