

13th Pension Adalat conducted at Vigyan Bhawan, New Delhi on 04.06.2025 under the Chairmanship of Dr Jitendra Singh, MoS(PP)

Success stories of the 415 long pending family pension grievances taken up for redressal

Committed to ensure faster resolution of grievances and enhance dignity and financial security for the Family Pensioners

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Launching the 13th Pension Adalat at Vigyan Bhawan, New Delhi on 04.06.2025, Dr. Jitendra Singh lauded the initiative of conducting the Pension Adalats for its 'whole of government approach' by bringing together all the concerned departments on one platform for expeditious and effective resolution of grievances. He highlighted that the initiative has not only expedited grievance redressal but also reinforced the government's commitment to pensioners as active contributors to society.

415 grievances related to family pension matters pertaining to 19 Departments/Ministries belonging to the Departments under Ministry of Defence, Ministry of Home Affairs, Finance, Commerce, CAG, Railways, Housing & Urban Affairs, Civil Aviation, External Affairs etc. were taken up in the Adalat for redressal out of which 325 grievances were resolved on the spot underscoring the efficiency of this initiative in delivering timely justice to pensioners.

There were many heart-warming success stories which came out of the Adalat held on 04.06.2025. Excerpts of the cases are mentioned below to appreciate the struggles experienced by the Pensioners and how the mechanism of Pension Adalat enabled them to get their long-pending rightful dues.

Smt Bhanwar Kanwar

Smt Bhanwar Kanwar who belongs to Rajasthan was widow of Naik Bajrang Singh. She was entitled for family pension arrears from July 2014 to August 2024 with a delay of almost 10 years. Rs. 2,49,964/- was already paid to her but a balance amount of ₹1,29,088/- was pending. It was assured by the officers of CGDA and PCDA present in the Adalat that after reconciliation, the balance payment will be paid by 10.06.2025.

Smt Geeta Devi

Smt Geeta Devi's husband had expired while performing military duties on 11.06.2019 and she was not granted ex- gratia lump sum amount till date. She belongs to Delhi. It was apprised by the CGDA and PCDA officers present in the Adalat that the documents have been processed for release of ex gratia lump sum amount and as per the latest SPARSH data, Ex-gratia has been granted and notified vide Corr PPO no. 7 dated 14.05.2025 and arrears amounting Rs.**25,00,000/-** will be paid within a week.

Smt Yashoda Devi

Smt Yashoda Devi is a resident of Uttar Pradesh. Her case was that of non-payment of arrears of pension/ family pension and other retirement benefits. She was facing a lot of financial difficulties. It was informed in the Adalat by PCDA and CGDA officers present that her case has been resolved and arrears amounting to Rs.9,77,742/- have been paid on 16-May-2025.

Smt Sadhna Devi

Smt Sadhna Devi, resident of Uttar Pradesh, was wife of late CT/GD Kamlesh Bharti. She had not been receiving the entitled Fixed Medical Allowance (FMA) of ₹1000 per month for the last 16 years. Despite multiple letters since 2022 to various administrative authorities, no sanction or payment of the medical allowance or arrears was received. She was facing financial hardship in supporting four children. The officers from CRPF HQ apprised the Adalat that Rs. 1,29,622/- in respect of FMA for the period 2009-2025 has now been paid to her account.

Smt Rajmati

Case of Smt. Rajmati who belongs to Uttar Pradesh was that she was entitled for payment of arrears dated 01/07/2019 to 30/06/2024 on account of OROP II. Despite sending all the relevant documents, there was considerable delay in processing of the payment. The officers of CGDA and PCDA apprised the Adalat that her case has been resolved and arrears of **Rs. 4,80,780/-** has been paid on 16.05.2025.

NKR/PSM

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