

Union Health Minister Shri J P Nadda chairs
'Kayakalp Manthan' with hospitals, NGOs and senior
officials to boost Jan Bhagidari for better health
outcomes

Highlights substantial improvements made over the
last decade and underlines the need for sustained
efforts to further enhance public healthcare delivery

Evolving towards a patient-centric ecosystem is
critical for meeting the ever-increasing expectations
of public service delivery: Shri J P Nadda

Emphasizes the importance of continuous capacity
building, monitoring, regular reviews, and meaningful
enforcement to ensure that the quality of services
remains high across all healthcare institutions

Stresses on involving local communities through Jan
Bhagidari and encouraging a sense of belongingness
to the healthcare facilities to enhance the
effectiveness of the Kayakalp Scheme

Calls for a stronger focus on state hospitals,
especially at the grassroots level, including Sub-
Health Centres to reduce pressure on premier

institutions in Delhi and other major cities

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Union Minister of Health and Family Welfare, Shri Jagat Prakash Nadda chaired a 'Kayakalp Manthan' with Central Government Hospitals, NGOs and senior officials of the Union Health Ministry to boost *Jan Bhagidari* for achieving better health outcomes, here today. He highlighted the transformative journey of the Kayakalp Scheme, launched 10 years ago, to promote cleanliness, hygiene, and infection control practices in public healthcare facilities across India. Initially rolled out in 2015 with the participation of 10 Central Government Hospitals, the scheme now includes 25 Central Govt. hospitals and institutions, expanding its reach to numerous healthcare centres across the nation. In State Govt. Hospitals and healthcare Institutions, the Scheme is operative through national Health Mission (NHM).



In his remarks at the Manthan, Shri Nadda underlined that, while significant progress has made under the scheme, there is scope to do better. He highlighted two main observations: (i) substantial improvements have been made over the last decade, but continued efforts are needed to further enhance public healthcare delivery, and (ii) evolving towards a patient-centric ecosystem is critical for meeting the ever-increasing expectations of public service delivery.

The Union Health Minister spoke about the importance of environment and ambiance in healthcare facilities, emphasizing that a positive hospital environment affects the mental wellbeing of both patients and staff. He pointed out that while thousands of patients visit hospitals daily and receive quality treatment, there is a noticeable lack of positive from the patient despite getting best of the clinical treatment, which calls for introspection and better communication from the hospitals to patients and the public.

A key point of discussion was the perception of government hospitals and the factors that contribute to the image building. The Minister urged all stakeholders to focus on understanding the root causes of these perceptions, including issues related to infrastructure, cleanliness, staff behaviour, amenities, and management, in order to identify and implement practical solutions.

Shri Nadda noted that while challenges encountered by hospitals may vary, many of these could be addressed through better management and prioritization of services. However, chronic challenges on account of lack of prioritization and proper attention, and this leads to dilution of services provided to the patients.

Encouraged by the constructive discussions during the Manthan, the Union Health Minister underlined that identifying the issues is the first step towards improvement. He emphasized the importance of continuous monitoring, regular reviews, and meaningful enforcement to ensure that the quality of services remains high across all healthcare institutions.



A significant focus was placed on the role of *Jan bhagidari* (people’s participation) in achieving better healthcare outcomes. The Minister stressed that involving local communities and encouraging a sense of belongingness to the healthcare facilities can enhance the effectiveness of the Kayakalp Scheme. This needs to be fostered as a nationwide movement, he said, to ensure the sustained success of the initiative.

In response to the growing pressure on premium institutions in Delhi and other major cities, Shri Nadda called for a stronger focus on state hospitals, especially at the grassroots level, including Sub-Health Centres (SHC). The future strategy, he said, will emphasize training, capacity building, innovation, and the adoption of eco-friendly approaches. A focus on enhancing people’s participation and integrating technology into healthcare delivery will also be critical to easing the burden on top-tier institutions.

The Union Health Minister concluded by reiterating that “Kayakalp is more than just a cleanliness initiative, it is a transformation in the way healthcare services are delivered, conceived, and executed”. He expressed hope that all stakeholders will take the insights from today’s session and work collaboratively to ensure that the objectives of cleanliness, hygiene, and efficient public service delivery are met across all healthcare institutions in India.



Smt. Roli Singh, Addl. Secretary, Union Health Ministry; Shri Jaideep Kumar Mishra, Addl. Secretary and Financial Advisor, Union Health Ministry; Dr Vinod Kotwal, Addl. Secretary, Union Health Ministry; Dr

Sunita Sharma, DGHS; heads of central healthcare institutions, NGOs and senior officials of the Union Health Ministry were present at the meeting.

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